

**CONSULTATION: DRAFT STRATEGIC PLAN 2022-25**

**OVERVIEW**  
The Scottish Fire and Rescue Service (SFRS) invites you to share your views on our draft Strategic Plan 2022-25. Our Strategic Plan details the activities we want to achieve to contribute to the safety and wellbeing of Scottish communities, whilst keeping our firefighters safe.

The seven Outcomes set out within our Plan compliment the priorities in the [Fire and Rescue Framework for Scotland 2022](https://www.gov.scot/publications/fire-rescue-framework-scotland-2022/). The Fire and Rescue Framework is developed by the Scottish Government and our Strategic Plan has been designed to show how we will deliver against it.

We also have an aspirational [Long-Term Vision](https://www.firescotland.gov.uk/media/2383425/sfrs_long_term_vision.pdf) which was shaped by our staff and stakeholders. It sets out our future direction and outlines where we want to be in ten years’ time. The Strategic Plan 2022-25 outlines the next stage in that journey. 

**Closes 10 July 2022**

Opened 9 May 2022

-----------------------------**Contact**Louise Patrick  
  
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**WHY WE ARE CONSULTING**

Your opinion matters. This is your Service and we want to hear your views on our ambition to balance national priorities with the needs of local communities – now and in the future.

**The consultation closes at midnight on Sunday 10 July 2022.**

**GIVE US YOUR VIEWS**  
Please take five minutes to complete our short questionnaire below.   
  
You can send us your feedback by completing these consultation questions and sending them to:   
  
FREEPOST SFRS Communications   
Scottish Fire and Rescue Service   
Westburn Drive   
Cambuslang Glasgow   
G72 7NA

You can also complete the consultation questionnaire at [firescotland.citizenspace.com](https://firescotland.citizenspace.com/).

To email your views, please contact [SFRS.StrategicPlanning@firescotland.gov.uk](mailto:SFRS.StrategicPlanning@firescotland.gov.uk).

Thank you.

**ABOUT YOU**

**1.** What is your name?  
(Optional)

|  |
| --- |
|  |

**2.** What is your email address?  
(Optional)

|  |
| --- |
|  |

**3.** To help us analyse all feedback, please tell us if you are responding as a:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | member of the public |  |  | local authority |
|  | member of SFRS staff |  |  | emergency services organisation |
|  | community group |  |  | public sector body |
|  | Third sector voluntary organisation |  |  | Further education / Higher education |
|  | Business / Commercial |  |  | Health Sector |
|  |  |  |  | Other |

**4.** If you are responding on behalf of an organisation please state the name of the organisation:

|  |
| --- |
|  |

**5.** If you are responding as an individual please provide the first part of your postcode e.g. G77, EH34:

|  |
| --- |
|  |

**6.** We would like your permission to publish your consultation response. Please let us know if you are happy for us to publish your response.

*Please note your privacy will be protected.  All responses will be anonymised before publication.*

|  |  |
| --- | --- |
|  | Publish my response |

|  |  |
| --- | --- |
|  | Do not publish my response |

**OUTCOME 1**

The Strategic Plan 2022-25 sets out seven Outcomes we want to achieve.

The first outcome that we want to achieve is:

**Outcome 1: Community safety and wellbeing improves as we deploy targeted initiatives to prevent emergencies and harm.**

**7.** Looking at this Outcome, to what extent do you agree it should be included in the Strategic Plan?

|  |  |
| --- | --- |
| Strongly Agree |  |
| Agree |  |
| Disagree |  |
| Strongly Disagree |  |
| Prefer not to say |  |

Are there any other comments you would like to make about Outcome 1?

|  |
| --- |
|  |

**OUTCOME 2**

**Outcome 2: Communities are safer and more resilient as we respond effectively to changing risks.**

**8.** Looking at this Outcome, to what extent do you agree it should be included in the Strategic Plan?

|  |  |
| --- | --- |
| Strongly Agree |  |
| Agree |  |
| Disagree |  |
| Strongly Disagree |  |
| Prefer not to say |  |

Are there any other comments you would like to make about Outcome 2?

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**OUTCOME 3**

**Outcome 3: We value and demonstrate innovation across all areas of our work.**

**9.** Looking at this Outcome, to what extent do you agree it should be included in the Strategic Plan?

|  |  |
| --- | --- |
| Strongly Agree |  |
| Agree |  |
| Disagree |  |
| Strongly Disagree |  |
| Prefer not to say |  |

Are there any other comments you would like to make about Outcome 3?

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**OUTCOME 4**

**Outcome 4: We respond to the impacts of climate change in Scotland and reduce our carbon emissions.**

**10.** Looking at this Outcome, to what extent do you agree it should be included in the Strategic Plan??

|  |  |
| --- | --- |
| Strongly Agree |  |
| Agree |  |
| Disagree |  |
| Strongly Disagree |  |
| Prefer not to say |  |

Are there any other comments you would like to make about Outcome 4?

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**OUTCOME 5**

**Outcome 5: We are a thriving organisation, use our resources responsibly and provide value for money to the public.**

**11.** Looking at this Outcome, to what extent do you agree it should be included in the Strategic Plan?

|  |  |
| --- | --- |
| Strongly Agree |  |
| Agree |  |
| Disagree |  |
| Strongly Disagree |  |
| Prefer not to say |  |

Are there any other comments you would like to make about Outcome 5?

|  |
| --- |
|  |

**OUTCOME 6**

**Outcome 6: The experience of those who work for SFRS improves as we are the best employer we can be.**

**12.** Looking at this Outcome, to what extent do you agree it should be included in the Strategic Plan?

|  |  |
| --- | --- |
| Strongly Agree |  |
| Agree |  |
| Disagree |  |
| Strongly Disagree |  |
| Prefer not to say |  |

Are there any other comments you would like to make about Outcome 6?

|  |
| --- |
|  |

**OUTCOME 7**

**Outcome 7: Community safety and wellbeing improves as we work effectively with our partners.**

**13.** Looking at this Outcome, to what extent do you agree it should be included in the Strategic Plan?

|  |  |
| --- | --- |
| Strongly Agree |  |
| Agree |  |
| Disagree |  |
| Strongly Disagree |  |
| Prefer not to say |  |

Are there any other comments you would like to make about Outcome 7?

|  |
| --- |
|  |

**14.** Are there any other comments you would like to make about the draft Strategic Plan 2022-25?

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**MORE ABOUT YOU**

We would like to ask a few more questions about you. We have a duty to meet the needs of people across our diverse communities and it would help us to understand the reach of our consultation exercise by knowing the range of people who gave us feedback. The Equality Act 2010 requires that we provide equal access to our services to all of Scotland’s diverse communities and one way we can assess and demonstrate this is by collecting data.

The information we gather in this part of the survey will be used to help us understand the different priorities various community groups may have.

We have based our monitoring questions on the categories in the 2022 Scottish census. We will not use this information for any other purpose.

We monitor feedback to determine whether our services are accessible. In addition, we consider whether our policies have a disproportionate, unfair or positive impact on particular groups, and whether if those groups are satisfied with the services they receive.

**This section is optional but we would be very grateful for your participation. Any responses you do provide will be anonymised.**

Please select only one answer for each question below.

**15. Your age:**

|  |  |
| --- | --- |
| Under 16 |  |
| 16-25 |  |
| 26-40 |  |
| 41-55 |  |
| 56-70 |  |
| Over 70 |  |
| Prefer not to say |  |

**16. Your gender:**

Please select only one item

|  |  |
| --- | --- |
| Female |  |
| Male |  |
| Gender neutral |  |
| Prefer not to say |  |

**17. Trans – Do you consider yourself to be trans, or have trans history (for example, non-binary, trans man, trans woman):**

|  |  |
| --- | --- |
| Yes |  |
| No |  |
| Prefer not to say |  |

**18. Your sexual orientation:**

|  |  |
| --- | --- |
| Heterosexual |  |
| Gay/Lesbian |  |
| Bisexual |  |
| Other |  |
| Prefer not to say |  |

**19. Do you have any of the following, which have lasted or are expected to last, at least 12 months?**

|  |  |
| --- | --- |
| Deafness or partial hearing loss |  |
| Blindness or partial sight loss |  |
| Full or partial loss of voice or difficulty speaking (a condition that requires you to use equipment to speak) |  |
| Learning disability (a condition that you have had since childhood that affects the way you learn, understand information and communicate) |  |
| Learning difficulty (a specific learning condition that affects the way you learn or process information) |  |
| Developmental disorder (a condition that you have had since childhood which affects motor, cognitive, social and emotional skills, and speech and language) |  |
| Physical disability (a condition that substantially limits one or more basic physical activities such as walking, climbing stairs, lifting or carrying) |  |
| Mental health condition (a condition that affects your emotional, physical and mental wellbeing) |  |
| Long-term illness, disease or condition (a condition, not listed above, that you may have for life, which may be managed with treatment or medication) |  |
| Other condition |  |
| No Condition |  |
| Prefer not to say |  |

**20. Caring responsibilities**

Do you look after, or give any help or support to family members, friends, neighbours or others because of either: long-term physical / mental ill-health / disability; or problems related to old age?

|  |  |
| --- | --- |
| Yes – unpaid care provider full-time |  |
| Yes – unpaid care provider part-time |  |
| No |  |
| Prefer not to say |  |

**21. Care Experienced**

Please tell us if you are care experienced:

Care experienced means you are or were formally looked after by a local authority, in the family home (with support from social services or a social worker) or elsewhere, for example, in foster care, residential/secure care, or kinship care (with family friends or relatives) and you have not yet reached your 26th birthday.

|  |  |
| --- | --- |
| Yes |  |
| No |  |
| Prefer not to say |  |

**22. Ethnicity – what it your ethnic group?**

1. **White**

|  |  |
| --- | --- |
| Scottish |  |
| Other British |  |
| Irish |  |
| Gypsy/Traveller |  |
| Polish |  |
| Showman/Showwoman |  |
| Other white ethnic group  (Please write below): |  |

|  |
| --- |
|  |

1. **Mixed or multiple ethnic groups**

|  |  |
| --- | --- |
| Any mixed or multiple ethnic groups (Please write below) |  |

|  |
| --- |
|  |

1. **Asian, Asian Scottish or Asian British**

|  |  |
| --- | --- |
| Pakistani, Scottish Pakistani or British Pakistani |  |
| Indian, Scottish Indian, or British Indian |  |
| Bangladeshi, Scottish Bangladeshi or British Bangladeshi |  |
| Chinese, Scottish Chinese or British Chinese |  |
| Other Asian ethnic group (Please write below) |  |

|  |
| --- |
|  |

1. **African, Scottish African or British African**

|  |  |
| --- | --- |
| African, Scottish African or British African (please write below, for example, Nigerian, Somali etc): |  |

|  |
| --- |
|  |

1. **Caribbean or Black**

|  |  |
| --- | --- |
| Caribbean or Black (please write below, for example, Scottish Caribbean, Black Scottish etc): |  |

|  |
| --- |
|  |

1. **Other ethnic group**

|  |  |
| --- | --- |
| Arab, Scottish Arab or British Arab |  |
| Other (please write below, for example Sikh, Jewish) |  |

|  |
| --- |
|  |

1. **PREFER NOT TO SAY**

|  |  |
| --- | --- |
| Prefer not to say |  |

**23 Religion or belief:**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| None |  | Muslim |  | Buddhist |  |
| Church of Scotland |  | Sikh |  | Other religion |  |
| Roman Catholic |  | Hindu |  | Prefer not to say |  |
| Other Christian |  | Jewish |  |  |  |

**PUBLISHING / PRIVACY STATEMENT**

SFRS is committed to protecting your privacy when you use our services.  Our Privacy Notice, found at the bottom of the page, explains how we use information about you and how we protect your privacy.  
  
The survey is a way of finding out your views about our draft Strategic Plan and the Outcomes we aim to achieve between 2022 and 2025.The data collected within the survey will be protected in line with the General Data Protection Regulations and Data Protection Act 2018.  
  
Your participation in this is entirely voluntary and you can withdraw at any time.

We believe there are no known risks associated with this consultation; however, as with any online related activity the risk of a data breach is always possible.  To the best of our ability your answers in this survey will remain confidential and we will do everything we can to minimise any risks.   
  
If you have any queries in relation to your personal data please contact [SFRS.GDPR@firescotland.gov.uk](mailto:SFRS.GDPR@firescotland.gov.uk).