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**SCOTTISH
FIRE AND RESCUE SERVICE**

Working together for a safer Scotland

LOCAL FIRE AND RESCUE PLAN FOR FALKIRK 2017



DRAFT PLAN FOR CONSULTATION



Falkirk Council

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Introduction

Welcome to the Scottish Fire and Rescue Service's (SFRS) Local Fire and Rescue Plan [the plan] for the Falkirk Council area. This plan has been created with a focus on placing our communities at the heart of everything we do, and to improve local outcomes for the people of the Falkirk Council area. This plan is the mechanism through which the aims of the Scottish Government's Fire and Rescue Framework 2016-19, the SFRS's Strategic Plan 2016-19 and the Falkirk Community Planning Partnership's (CPP) Strategic Outcomes and Local Delivery Plan (SOLD) 2016-2020, are delivered locally to meet the agreed needs of the communities in the Falkirk Council area.

This plan has been developed to support the delivery of agreed local outcomes for the Falkirk Council area communities, working in partnership with community planning partners to improve community safety, to enhance the well-being of those who live, work in, and visit the Falkirk Council area, whilst tackling issues of social inequality.

This plan sets out my priorities and objectives for the SFRS within the Falkirk Council area for 2017 and beyond, and allows Local Authority partners to scrutinise the performance outcomes of these priorities. SFRS will work closely with partners in the Falkirk area to ensure we are all "Working together for a safer Scotland" through targeting the risks to our communities at a local level.

As a public service organisation and as a member of the CPP, SFRS recognises that the demographics of our society are changing which will challenge us to continually improve how we deliver our services to our communities. This Plan focuses on those areas of risk and demand to maximise the potential to work in partnership and by using our capacity flexibly, more effectively and innovatively to ensure we direct our resources to the point of need within our communities to protect those most at risk and harm.

Through our on-going involvement with local community safety groups in the Falkirk Council area, we will continue to develop our understanding of local needs and proactively seek out consultation opportunities with all sections of the community. Using this approach we will ensure that the services we deliver are driven by consultation, in line with public expectations and helps build strong, safe and resilient communities.

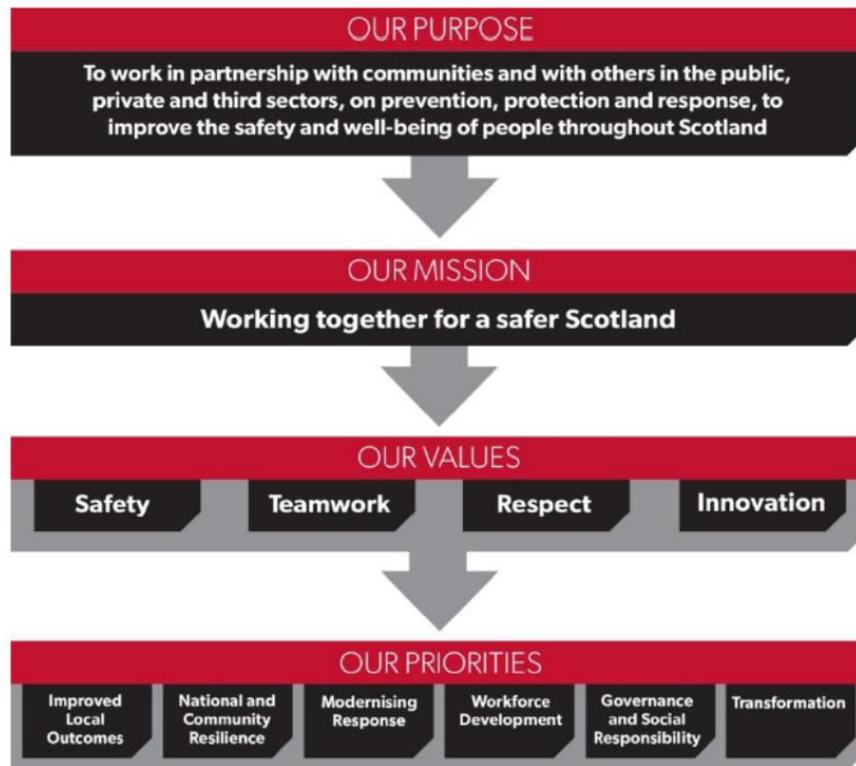
This plan also takes cognisance of the strategic direction of the SFRS Board insofar that the Service needs to transform to meet the changing world around us in terms of threats from terrorism, severe weather and the need to care for an ageing population in their homes. This changing environment is set against intense budgetary pressures being experienced across the public sector and the ambition to do more to reduce demand on services. Therefore this plan has been developed using a flexible approach that permits change and adaptation as required

David Lockhart
Local Senior Officer
Falkirk and West Lothian

National Context

Scottish Ministers set out their specific expectations for the Scottish Fire and Rescue Service, in the Fire and Rescue Framework for Scotland 2016. This provides the outline we should follow to ensure our resources and activities are aligned with the Scottish Government's purpose and national outcomes.

Our Strategic Plan 2016-19 has been designed to meet these national expectations. Set against a complex and evolving backdrop, our Strategic Plan encapsulates our mission, values and strategic priorities.



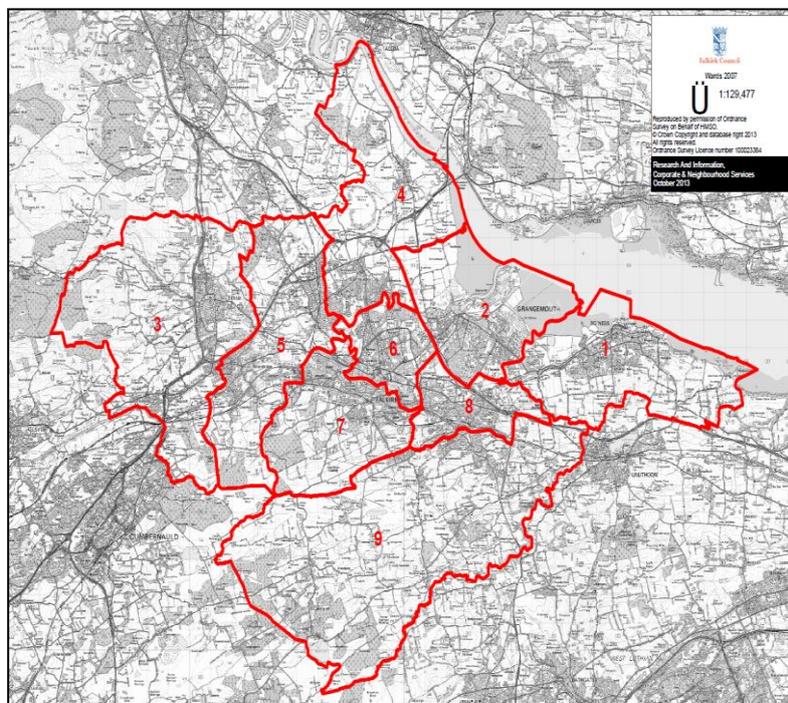
These have been shaped with due regard to the challenges we face and to what we need to achieve to be a highly effective, sustainable public service. Operating within a climate of significant financial uncertainty and public service reform means we need to transform how we operate. This will particularly include how we prepare for and respond to changing societal needs, the impact of climate change and the threat of terrorism.

Strong leadership, supported by sound governance and management arrangements are at the very core of our foundations. These arrangements will direct and provide assurance that we comply with our statutory responsibilities. In addition, they provide the Local Senior Officer with supporting mechanisms to deliver services specifically tailored to local needs.

Local Context

Understanding the Falkirk Council area and the profile of the community is of vital importance in helping the SFRS to develop this Plan and to identify priorities and objectives to ensure everyone has the opportunity to access our services and reduce their risk from fire and other hazards. This plan has been prepared within the wider context of the Falkirk CPP and sets out the local priorities for delivering local fire and rescue service priorities for the Falkirk Council area. Underpinning this plan are the key principles of community planning namely; prevention and early intervention; integration of public services around the whole systems approach; transparency, accountability and innovation in our approaches to fire and rescue service provision.

The Falkirk Council area covers a geographical area of 298 square kilometres (114 square miles) and is situated in the centre of Scotland. The population is expected to grow to 162,800 by 2020 which represents 8.5% growth rate, and makes the area the 11th largest Council area in Scotland. The map below outlines the electoral ward boundaries and highlights the locations of our five Community Fire Stations.



| Ward Area | Community Fire Station Locations |
|-----------------------------------|----------------------------------|
| Ward 1: Bo'ness and Blackness | Bo'ness |
| Ward 2: Grangemouth | |
| Ward 3: Denny and Banknock | Denny |
| Ward 4: Carse, Kinnaird and Tryst | |
| Ward 5: Bonnybridge and Larbert | Larbert |
| Ward 6: Falkirk North | Falkirk |
| Ward 7: Falkirk South | |
| Ward 8: Lower Braes | Slamannan |
| Ward 9: Upper Braes | |

According to the 2011 census, 9.7% of the population of the area are Non White/Scottish. Since then there has been an increase in the minority ethnic population with an emphasis on people coming into the area from Asia and Eastern European countries. People from minority or ethnic backgrounds can be more vulnerable due to feeling isolated within communities due to a number of reasons, including language barriers and cultural differences.

Compared to the rest of Scotland, the population of the Falkirk Council area is currently relatively young, with a high proportion of children living in the area. The educational activities outlined in this Plan are designed to target young people in the area as part of a preventative strategy. However, following national trends, the population in the area is also ageing. By 2020 the number of 64-75 years olds will have increased by 10% and the 75+ age group will have grown by 16%. Although being older is not a specific risk in its own right, risk is increased when age is combined with other factors, such as living alone or in poverty. Physical and mental health issues associated with ageing can also contribute to an increase in risk.

Community Planning Partners put significant emphasis on reducing health inequalities across the Falkirk Council area and recognise that inequalities can lead to poorer health and earlier death. There is a correlation between health inequalities, such as smoking and alcohol/drugs misuse, and the increased vulnerability to the risks of fire.

While not suffering from the same concentrations of deprivation as experienced in other local authority areas, there are still areas of deprivation in most of the towns in the area. The 2016 Scottish Index of Multiple Deprivation (SIMD) identified 18 data zones are within the worst 15% in Scotland in terms of multiple deprivation. Historical data indicates that there will be an increase in fire related activity in areas of deprivation.

The Falkirk Council area is important to the Scottish economy with £2.49 billion of Gross Value Added (GVA) being generated in the area in 2010. In addition to being recognised as of strategic importance to the Scottish economy, the petrochemical complex situated at Grangemouth contributes significantly to the GVA of the Falkirk Council area. The Grangemouth complex is also a major source of employment in the area. There can be inherent risks associated with storing and processing petrochemical products.

Our five Community Fire Stations include three stations at Larbert, Falkirk and Bo'ness which are staffed by Wholetime Duty System (WDS) and Retained Duty System (RDS) personnel with two stations at Denny and Slamannan staffed by RDS personnel. Wholetime stations are permanently staffed 24/7 throughout the year whilst our RDS personnel operate on an "on call" basis and are alerted by pager for emergency calls. Across the five stations we have nine Fire appliances, one Command Support Unit, one High Reach vehicle, one High Volume Pump, one Water Bowser and one Fire Fogging Unit.

Frontline personnel are supported by a team of local instructors from the Training and Employee Development (TED) Function. The local TED instructors provide dedicated support to operational personnel in terms of acquiring new skills, maintaining existing skills and ensuring role competency.

Our local Prevention and Protection (P&P) team consist of Fire Safety Enforcement officers, who deal with legislative matters including the auditing of relevant premises and a Community Action Team, who carry out a community engagement role through a diverse and wide reaching range of preventative activities. In addition to this, a SFRS Local Authority Liaison Officer acts as a coordinator for engagement activities and liaison with external partners.

An Area Manager, or Local Senior Officer (LSO), has overall responsibility for discharging the functions of the SFRS within Falkirk. Day to day management is devolved to a team of two Group Managers (GM) and two Station Manager (SM) responsible for Service Delivery. The Senior Management team also consists of a further two SM's who have responsibility for P&P and TED across the LSO area of Falkirk and West Lothian.

Local Priorities, Actions and Outcomes

To identify the priorities within this Plan [listed below] we previously engaged with communities in the Falkirk Council area. The engagement process involved asking the views of citizens in relation to what the SFRS priorities should be in their local area, what additional work should SFRS undertake and should the SFRS target those most at risk. This proved valuable in ensuring that the services the SFRS delivers meets the needs and expectations of the local community.

Priority i: Local Risk Management and Preparedness

Priority ii: Domestic Fire Safety

Priority iii: Deliberate Fire Setting

Priority iv: Non Domestic Fire Safety

Priority v: Road Safety

Priority vi: Unintentional Harm and Injury

Priority vii: Unwanted Fire Alarm Signals

Through analysis of our Community Planning Partners priorities that are detailed in the Falkirk CPP SOLD Plan 2016-2020 it is possible to identify where the priorities within this Plan compliment and support the strategic outcomes of the SOLD. The table below depicts the identified links:

| Falkirk CPP SOLD Strategic Outcomes | Local Fire and Rescue Plan for Falkirk Council Area Priorities | | | | | | |
|--|--|-------------|--------------|-------------|------------|-------------|--------------|
| | Priority i | Priority ii | Priority iii | Priority iv | Priority v | Priority vi | Priority vii |
| 1 Our area will be a fairer and more equal place to live. | √ | √ | √ | | | √ | |
| 2 We will grow our local economy to secure successful business, investment and employment. | √ | | | √ | | | √ |
| 3 Our children will develop into resilient, confident and successful adults. | | √ | √ | | √ | √ | |
| 4 Our population will be healthier. | | | | | | √ | |
| 5 People live full, independent and positive lives within supportive communities. | √ | √ | √ | | | √ | |
| 6 Our area will be a safer place to live | √ | √ | √ | √ | √ | √ | |

In addition, the priorities within this Plan align to the Scottish Government National Outcomes, SFRS Strategic Priorities and Outcomes and CPP key documents that support the SOLD, these being:

- Falkirk Community Safety Delivery Group Strategic Priorities 2017-20,
- Falkirk Community Planning Partnership Locality Plans.

Priority i: Local Risk Management and Preparedness

The SFRS is a key partner within the Resilience Partnership structure in Scotland as a Category 1 Responder, as set out in the Civil Contingencies Act (2004) and Civil Contingencies Act (2004) (Contingency Planning) Regulations (2005).

The Falkirk Council area forms part of the Forth Valley Local Resilience Partnership (FVLRP) which supports the East of Scotland Regional Resilience Partnership (EoSRRP). The SFRS works closely with partners including Police Scotland, Scottish Ambulance Service, Scottish Environment Protection Agency (SEPA), NHS Forth Valley, MET Office, Maritime and Coastguard Agency and Falkirk Council, to develop and maintain plans based on identified risks across the FVLRP and EoSRRP area.

The SFRS has a statutory duty to reduce the risks to our communities to make certain that they receive the best possible service. The management of risk within our community means:

- Identifying the risks to the community that fall within the specific scope of responsibility of the SFRS
- Undertaking a process to prioritise these risks
- Ensuring that appropriate local and national resource capability are available and trained personnel are in place.

The SFRS is committed to working in partnership with communities, which includes empowering and supporting communities to build community resilience and cohesion. Through this work, we will work with communities to harness their resources and expertise. Examples of this work includes; making communities aware of the risks that they face, simple steps to improve their own safety.

The Grangemouth petrochemical industry and the strategically important port of Grangemouth are situated on the Firth of Forth within the Falkirk Council area. The large number of petrochemical sites located within the Grangemouth area, store, process and transport a wide variety of petroleum based products and chemicals for the UK and the International market.

Whilst safety is of primary concern to all stakeholders involved in the storage, production and transportation of petrochemical products, all partners are committed to working together to ensure that industrial and commercial sites operate as safely as possible. Pre-planning and preparedness for adverse safety events is an essential element of safeguarding the community in the Falkirk Council area.

This plan recognises the large number of petrochemical sites within the area of Grangemouth which comes within the Control of Major Accident & Hazards (COMAH) Regulations 1999 (as amended 2005). The SFRS working in partnership with the Major Incident Control Committee, (MICC) and the FVLRP allows us to meet our statutory duties under the Civil Contingencies Act 2004, and the Contingency Planning (Scotland) Regulations 2005, with regards emergency planning arrangements and exercising regimes.

We will promote Local Risk Management and Preparedness by:

- *Fulfilling our statutory duties in relation to the Civil Contingencies Act*
- *Ensure all known risk information is obtained, communicated and exercised*
- *Working locally with partner organisations and agencies to ensure effective response plans are developed for identified risks*
- *Ensuring our staff development, training and equipment is fit for purpose to meet our current risk profile and adaptable to changing circumstances*
- *Continually reviewing our response arrangements*
- *Adapt and evolve our response and service delivery models to meet future emerging risks.*

We will monitor progress against the following targets:

- *We will visit high risk premises on a regular basis to ensure our staff are aware of the hazards and risks posed by these premises*
- *We will participate fully in all multi agency training and exercising events*
- *We will use internal SFRS reporting systems to monitor the operational competence of our personnel.*

In doing so we will add value by:

- *Keeping members of the public and our staff safe, should any incident occur*
- *Reducing the financial burden and disruption caused to our communities when emergencies occur*
- *Improving the wealth and prosperity of our area*
- *Proactively helping the wider community by preventing emergencies and planning to mitigate their effects when they do occur.*

Priority ii: Domestic Fire Safety

Accidental dwelling fires and associated fire casualties and fatalities resulting from them, have a significant impact on the families affected, as well as the wider community.

Analysis of accidental dwelling fire data identifies cooking as the most common cause of fires within the home, with the most common contributory factor being distracted whilst cooking.

Cigarettes and smoking materials are identified as the primary ignition source in a number of serious injury/fatal fires with alcohol consumption and/or drugs misuse being identified as a contributory factor, which affects the occupant's ability to react appropriately in a fire situation.

In addition, there are direct links to social deprivation, age and mobility with evidence suggesting that elderly members of the community and young people are more likely to be exposed to the risk of fire in the home.

Through our Home Safety Visit programme, community engagement and education activities, we aim to reduce the risk and impact of fire and the associated losses and improve fire safety in domestic premises.

We will improve Domestic Fire Safety by:

- *Delivery of targeted fire and home safety related educational programmes and community engagement activities*
- *Delivery of targeted fire and home safety visits to those most vulnerable and at risk*
- *Active participation in Falkirk Community Planning arrangements and adopting a partnership approach to risk reduction*
- *Sharing information with Health Care, Social Work and relevant partners to help identify and protect the most vulnerable*
- *Developing new partnerships to identify and support at those at most risk groups*
- *Identifying opportunities for engagement with vulnerable members of our community to promote fire safety and good citizenship*
- *Carrying out Post Domestic Incident Response following any accidental dwelling fire.*

We will monitor progress against the following targets:

- *We aim to reduce Accidental Dwelling Fires in the Falkirk Council area by 3% per year*
- *We aim to reduce Accidental Dwelling Fires Casualties in the Falkirk Council area by 2% per year*
- *We aim to reduce Accidental Dwelling Fires Fatalities in the Falkirk Council area to a level that is as low as reasonably practicable.*

In doing so we will also add value by:

- *Promoting confident and safe communities where residents feel positive about where they live*
- *Protecting our citizens*
- *Making our communities safer*
- *Reducing the potential financial burden on society through the education of residents.*

Priority iii: Deliberate Fire Setting

Deliberate fire setting is a significant problem for the SFRS and is responsible for a large number of fires that are attended across the Falkirk council area. Whilst some of these incidents occur in buildings or involve vehicles, the vast majority can be identified as fires involving outdoor refuse/grass/scrubland and wheelie bins. SFRS classifies these incidents as 'secondary fires'.

Deliberate secondary fires is a form of anti-social behaviour and by focusing our attention on deliberate fires, this will reduce the demand on the SFRS, the burden upon partners and in turn enhance community wellbeing and reduce negative environmental impact.

Analysis shows that the greatest amount of deliberate fire setting activity takes place in Falkirk North, Falkirk South and Bo'ness and Blackness wards and activity increases significantly each year in April and May, and is at its lowest in December and January.

We will reduce Deliberate Fire Setting by:

- *Engaging in a multi-agency approach to tackle deliberate fire setting and fire related anti-social behaviour by targeting resources to areas of demand and high activity*
- *Work with partners to develop new strategies to reduce deliberate fire setting*
- *Deliver youth engagement programmes to reduce anti-social behaviour through diversionary activities and education*
- *Deliver school based programmes to reduce deliberate fire setting*
- *Identify and develop partnerships with organisations who engage with young people.*

We will monitor progress against the following target:

- *We aim to reduce Deliberate Fire Setting in the Falkirk Council area by 5% per year.*

In doing so we will also add value by:

- *Promoting safe and attractive communities in which people want to live*
- *Diverting those persons away from anti-social behaviour by encouraging them to be good citizens*
- *Reducing the adverse effects that deliberate fire setting has on peoples' lives within the Falkirk Council area*
- *Supporting the national focus towards early and effective intervention.*

Priority iv: Non Domestic Fire Safety

All fires in workplaces and business premises are classed as Non-Domestic Fires and come under the scope of the Fire (Scotland) Act 2005.

Fire Safety Enforcement Officers carry out audits to ensure statutory responsibilities are met and provide advice to businesses on fire safety. The types of premises encompassed by the Act can be wide-ranging and include industrial, commercial and those premises providing sleeping accommodation, such as residential care premises.

We proactively work as part of a partnership, with local industry to ensure that Businesses Continuity Planning and Emergency Preparedness Arrangements are appropriate, to ensure we can mitigate the impact of fires and other emergencies on business and that we are prepared to respond to adverse safety events.

In addition to industrial, commercial and sleeping/care premises a number of non-domestic structures linked to domestic premises (e.g. garages, sheds and huts) can be at risk from fire. During our engagement with home owners we can raise awareness of this type of incident and offer fire safety advice to mitigate risk in these types of property.

We will improve Non Domestic Fire Safety by:

- *Using a risk based approach to audit business and commercial premises by Fire Safety Enforcement Officers*
- *Working with the Falkirk Council Licensing department to ensure all houses of multiple occupancy comply with the required standards in relation to Fire Safety*
- *Consulting with Falkirk Council Building Standards Officers and architects*
- *Carrying out Post Fire Audits following any fire within relevant premises*
- *Engaging in a multi-agency approach to tackle Non Domestic Fires*
- *Deliver youth engagement programmes to reduce anti-social behaviour through diversionary activities and education*
- *Deliver school based programmes to reduce deliberate fire setting in non-domestic premises*
- *Identify and develop partnerships with organisations who engage with young people*
- *Include advice on fire safety in non-domestic properties linked to domestic premises during Home Safety Visits.*

We will monitor progress against the following target:

- *We aim to reduce fires in Non-Domestic Premises in the Falkirk Council area by 3% per year.*

In doing so we will also add value by:

- *Improving the wealth and prosperity in our area*
- *Improving the quality of our infrastructure and promote growth of the local economy*
- *Safeguarding the wellbeing of residents and employees within relevant premises*
- *Supporting business continuity and employment within our area.*

Priority v: Road Safety

A core part of the SFRS's role is responding to Road Traffic Collisions (RTCs). Firefighters are trained to a high standard and have at their disposal the most modern equipment for extricating people from vehicles involved in a collision and administering first aid to casualties.

Whilst attendance at RTCs is a core role for the SFRS, primary responsibility for road safety lies with Transport Scotland, Police Scotland and local authorities. The SFRS has a crucial role in support of these organisations activities at a local level and can provide access to hard-hitting education programmes aimed at the most at risk groups, to highlight the consequences of dangerous driving and RTCs. National statistics identify that the most at risk group is young drivers who are targeted through the multi-agency educational programme, which is aimed at senior secondary school pupils and supports Scotland's Road Safety Framework to 2020 'Go Safe'.

We will improve Road Safety by:

- *Continuing our involvement in educational programmes, particularly aimed at high risk groups within our communities*
- *Develop innovative ways of delivering the road safety agenda in collaboration with partners*
- *Working with our partners within the Falkirk Council area to ensure that all agencies can map road incident hotspots*
- *Working with our partners within the Falkirk Council area mitigate the risk of Road Traffic Collisions in the area.*

We will monitor progress against the following target:

- *We aim to reduce fatalities and casualties from Road Traffic Collisions in the Falkirk Council area by 2% per year.*

In doing so we will also add value by:

- *Protecting our citizens*
- *Making our communities safer*
- *Reducing the number of hospital admissions, and the associated costs to the NHS and other organisations due to RTC related injuries*
- *Encouraging young drivers and other groups to be responsible road users through active engagement and education.*

Priority vi: Unintentional Harm and Injury

Unintentional harm in the home environment, for example, slips, trips, falls and scalds to the very young and old, is now widely recognised as presenting significant issues to the health of the public, as well as the impact these injuries have on our public services.

Analysis shows that our very young and elderly, particularly in more deprived communities, are most at risk of suffering from an unintentional harm or injury. Analysis also shows that a number of agencies are often involved with those most vulnerable to harm or injury.

Working with our community safety partners, both within the Falkirk Council area and across Scotland, SFRS has a significant role to play in contributing towards identifying those at risk, the risks they are exposed to, and reducing or eliminating those risks, either directly through SFRS intervention, or indirectly through partner interventions.

We will achieve reductions in accidental harm by:

- *Working with our partners to understand the causes and signs of unintentional harm in the home, and educate SFRS personnel to identify these and deliver appropriate interventions.*
- *Utilising our Home Safety Visit programme to assess risk in the home, with a focus on the young and elderly*
- *Referring those deemed at risk from harm or injury to partners to provide additional support*
- *Focus resources where demand has been identified and deliver key community safety messages*
- *Work with partners to mitigate the negative outcomes of adverse health events.*

We will monitor progress by:

- *Reviewing and reporting upon the number of Special Service casualties (excluding RTCs).*

In doing so we will also add value by:

- *Promoting confident and safe communities where citizens feel positive about where they live*
- *Protect our citizens*
- *Making our communities safer*
- *Reducing the potential financial burden on society through the education of citizens.*

Priority vii: Unwanted Fire Alarm Signals

Unwanted Fire Alarm Signals (UFAS) are those incidents when an automated fire alarm system activates and results in the mobilisation of SFRS resources, when the reason for that alarm turns out to be something other than a fire. UFAS are categorised into three incident categories: False Alarm Good Intent, False Alarm Malicious or False Alarm Equipment Failure.

Within the Falkirk council area UFAS incidents in non-domestic properties account for a large number of the total incidents attended. UFAS has a negative impact on the SFRS through the deployment of resources to incidents where lifesaving services are not required. This negative impact is also experienced by businesses through loss of production, business continuity or service delivery. Attendance at UFAS creates a negative financial burden upon SFRS as well as increasing the road risk and environmental impact within the Falkirk Council area.

We will achieve reductions in Unwanted Fire Alarm Systems by:

- *Working with Duty Holders to reduce occurrences of UFAS*
- *Implement intervention systems such as staff alarm response or technical interventions including changes to the detector type, or double activation systems where required*
- *Where required, implement the SFRS policy on UFAS, and reduce the operational response to premises which regularly have UFAS incidents*
- *Identify premises which attract a significant operational response, and re-assess the response required.*

We will monitor progress against the following target:

- *We aim to reduce Unwanted Fire Alarm Signals in the Falkirk Council area by 5% per year.*

In doing so we will also add value by:

- *Protecting our citizens*
- *Making our communities safer*
- *Improving the wealth and prosperity in our area*
- *Reducing the negative impact of UFAS on local business.*

Review

To ensure this Plan remains flexible to emerging local or national priorities a review may be carried out at any time but will be reviewed at least once every three years. A review may also be carried out if the Scottish Minister directs it or if a new Strategic Plan is approved, following which, the Local Senior Officer may revise the Plan.

Tell us what you think

This draft Local Fire and Rescue Plan sets out what our broad ambitions will be on behalf of the people of our area. It sets our local direction for the SFRS and it will determine the details contained in all our other plans for that period.

We would like you to tell us what you think of our plan. The formal consultation for this draft Local Fire and Rescue Plan opens on 31 October 2017 and will run until 22 December 2017. To ensure we review and manage all responses consistently you are invited to provide comment in our online survey. This can be accessed at <https://firescotland.citizenspace.com/planning-and-performance/falkirk-draft-local-fire-plan>. After the consultation is closed we will publish the results.

If you cannot access our online survey, or if you would like more information about the Scottish Fire and Rescue Service in your area you can:

Write to: Scottish Fire and Rescue Service
Falkirk and West Lothian LSO Area HQ
Westfield,
Falkirk
FK2 9AH

Phone: 01324 629121

Visit our website: www.firescotland.gov.uk

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SCOTTISH
FIRE AND RESCUE SERVICE

Working together for a safer Scotland

www.firescotland.gov.uk