

**Working together
for a safer Scotland**



**SCOTTISH
FIRE AND RESCUE SERVICE**
Working together for a safer Scotland

LOCAL FIRE AND RESCUE PLAN

2026 - 2029

MIDLOTHIAN

Safety. Teamwork. Respect. Innovation.

Contents

Foreword	3
Introduction	4
National Context and Challenges	5
Local Context	6
Performance Scrutiny	7
Local Priorities	7
Working collaboratively with our partners, we will reduce risk and improve safety for people within their homes and communities	8
We will strengthen community resilience and support safer outcomes for people affected by non-fire emergencies and emerging risks	10
Together with our community partners, we will work to reduce anti-social behaviour, deliberate fire setting and community harm	12
In partnership with businesses, responsible persons and stakeholders, we will reduce the occurrence and impact of Unwanted Fire Alarm Signals	14
We will strengthen operational preparedness, community resilience and partnership working to respond effectively to emerging risks and changing community demand	16
Review	18
Contact Us	18

Foreword

To follow in final draft.

Introduction

This Local Fire and Rescue Plan sets out the Scottish Fire and Rescue Service commitment to protecting the people, places and communities of Midlothian over the period 2026 to 2029. It describes how SFRS will work with partners to reduce risk, prevent harm, strengthen community resilience and maintain an effective emergency response across a growing and diverse local authority area.

Midlothian is experiencing population growth, housing development, infrastructure expansion and demographic change. These changes bring opportunities for communities and local economies, but they also shape community risk, vulnerability, prevention demand and the way emergency response is planned and delivered.

As Local Senior Officer for Midlothian, East Lothian and the Scottish Borders, I recognise the importance of ensuring that SFRS activity is visible, evidence-led and connected to local need. This Plan reflects our ownership of local risk and our ambition to deliver meaningful, measurable improvements in safety, wellbeing and resilience through prevention, protection, preparedness and response.

The Plan aligns with the SFRS Strategy 2025 to 2028 and supports the ambitions of the Single Midlothian Plan. It recognises that reducing harm requires strong partnership working with Midlothian Council, Midlothian Health and Social Care Partnership, Police Scotland, third-sector organisations, Community Justice partners, housing providers, businesses and local communities.

Through this Plan, SFRS will continue to use local performance data, operational intelligence, partnership information and community engagement to direct activity towards those most at risk. Our aspiration is for Midlothian to be a place where people are safer in their homes, on roads, around water, in workplaces and within communities, supported by a modern, prevention-led and operationally resilient fire and rescue service.

Andrew Galloway
Local Senior Officer, Midlothian, East Lothian and Scottish Borders

National Context and Challenges

Scottish Ministers set out their specific expectations for the Scottish Fire and Rescue Service in the Fire and Rescue Framework for Scotland 2022. This Framework provides SFRS with strategic priorities and objectives, together with guidance on how the delivery of our functions should contribute to the Scottish Government's Purpose.

The Framework defines the SFRS purpose as: "To work in partnership with communities and with others in the public, private and third sectors on prevention, protection and response to improve the safety and wellbeing of people throughout Scotland."

The SFRS Strategy 2025 to 2028 has been designed to have regard to these national expectations. Set against a complex and evolving backdrop, the Strategy supports delivery of our Purpose, Mission and Vision.

To achieve our ambitions, SFRS has identified five strategic objectives and outcomes. Each objective holds equal value in driving the Strategy forward and will be central to how SFRS plans activity and resources over the next three years.

OBJECTIVE	OUTCOME
Safer Communities through Prevention	Through our work with communities and other organisations, the safety and wellbeing of the people of Scotland improves.
Safe and Effective Response	We are an effective and trusted Fire and Rescue Service where our communities and people are safe.
Investing in our People	Our people feel valued and are supported by a culture that embraces diversity and inclusion, empowerment and accountability.
Improving Performance	Our organisational performance, productivity and resilience continually improves.
Innovation and Investment	We are more innovative and achieve sustained investment in our technology, equipment, estate and fleet, making us more effective and efficient.

This Plan is a statutory Local Fire and Rescue Plan. It sets local direction to meet the strategic objectives and outcomes outlined above and supports delivery of the SFRS Prevention Strategy. It demonstrates how SFRS will contribute to Community Planning Partnerships within Midlothian.

National Challenges

Over the next three years, SFRS will operate within a challenging and rapidly evolving national context. This Local Fire and Rescue Plan is developed against a backdrop of financial pressure,

changing community risk and the need for organisational change to ensure services remain effective, sustainable and focused on prevention.

SFRS continues to face real-terms financial constraints despite funding uplifts, with rising costs, inflationary pressures and a substantial backlog in capital investment. Ageing fire stations, fleet and operational systems require modernisation, while the Service must also deliver recurring savings.

Workforce capacity remains a critical national challenge. Recruitment, retention and availability, particularly within the On-Call duty system, are under increasing pressure. Supporting staff wellbeing, skills, training and leadership capacity is essential to maintaining safe and reliable emergency response.

The risk profile across Scotland is changing. While accidental dwelling fires continue to decline, demand is increasing from climate-related incidents such as flooding, wildfires and extreme weather events. Demographic change, health inequalities and housing conditions continue to drive vulnerability and risk within communities.

By focusing on prevention, collaboration and early intervention, this Plan supports public service reform and delivers better outcomes for local communities.

Local Context

Midlothian has an estimated population of approximately 95,000 residents and is recognised as one of the fastest-growing local authority areas in Scotland. Continued housing growth, infrastructure expansion and demographic change are shaping both community risk and demand for public services across the area.

Midlothian contains a diverse mix of urban, semi-rural and rural communities, each presenting distinct operational, prevention and community safety challenges. Growth, transport corridors, rural areas, established town centres and expanding housing developments all influence the way SFRS targets prevention, protection, preparedness and response activity.

While Midlothian continues to benefit from economic growth and regeneration, inequalities remain evident across several communities. Areas including Central Dalkeith and Woodburn, Mayfield and Easthouses, and Gorebridge continue to experience higher levels of deprivation, poorer health outcomes, social isolation and increased vulnerability.

SFRS recognises that vulnerability and inequality are often closely linked to increased fire risk, poorer housing conditions, reduced mobility, mental health challenges, substance dependency, social isolation and financial hardship. Prevention, early intervention and partnership working therefore remain central to how services are delivered across Midlothian.

Our approach is informed by local intelligence, partnership information sharing and community risk profiling. Through Home Fire Safety Visits, safeguarding activity, partnership referrals and targeted community engagement, SFRS aims to reduce harm and contribute positively towards wider community wellbeing outcomes.

SFRS delivers services across Midlothian through one wholetime fire station based at Dalkeith and one On Call fire station based at Penicuik, supported by operational resources and specialist capabilities from across the wider East Service Delivery Area.

This Local Fire and Rescue Plan aligns with the Single Midlothian Plan outcomes, including Midlothian will be Healthier, Safer, Greener, Better Connected, work towards reducing poverty and Get It Right For Every Child.

Performance Scrutiny

Performance within Midlothian will continue to be scrutinised through six-monthly reporting to the Midlothian Police and Fire and Rescue Board. Reports will include analysis of key performance indicators and trend data to support continuous improvement and effective governance.

The following Key Performance Indicators are scrutinised:

- Reduction of Dwelling Fires
- Reduction of Fire Casualties and Fatalities
- Reduction of Deliberate Fire Setting, not including dwellings
- Reduction of Road Traffic Collisions
- Reduction of All Special Service Casualties
- Reduction of Unwanted Fire Alarm Signals

Local Priorities

The priorities set out below provide the focus for local delivery of fire and rescue activity across Midlothian. They reflect local risk, community need, operational demand and the ambitions of the Single Midlothian Plan. Each priority supports prevention, protection, preparedness and response activity and demonstrates how SFRS will work with partners to improve safety, reduce harm and strengthen community resilience.

	Priority 1 Homes and communities	Priority 2 Non-fire emergencies	Priority 3 ASB and deliberate fires	Priority 4 UFAS and premises	Priority 5 Preparedness and emerging risks
Outcome 1 Healthier	✓	✓			✓
Outcome 2 Safer	✓	✓	✓	✓	✓
Outcome 3 GIRFEC			✓		
Outcome 4 Employability and communities				✓	
Outcome 5 Greener		✓			✓
Outcome 6 Wellbeing economy and better connected				✓	
Outcome 7 Reducing poverty	✓				

1. Working collaboratively with our partners, we will reduce risk and improve safety for people within their homes and communities

Background:

Accidental dwelling fires continue to present significant risk to vulnerable members of the community, particularly older people, individuals living alone and those experiencing health inequalities, poverty, reduced mobility, mental health challenges, substance dependency or social isolation. The impact of a fire within the home can be life-changing and can affect housing, independence, health and wellbeing.

Midlothian ongoing population growth and areas of deprivation reinforce the need for targeted prevention activity, partnership referrals and early intervention. SFRS will use Home Fire Safety Visits, safeguarding routes, partner intelligence and local incident data to identify those most at risk and provide practical advice, support and signposting.

This priority is therefore about more than reducing accidental dwelling fires. It is about improving safety, independence and wellbeing for people who may be least able to prevent, escape from or recover after an emergency.

We will achieve it by:

- Delivering targeted prevention activity focused on vulnerable households and communities.
- Strengthening safeguarding, adult protection and partnership referral pathways.
- Using operational intelligence, local data and partner information to target community safety activity.
- Maintaining operational readiness for domestic fire risk through training, exercising and operational learning.
- Supporting protection activity, operational assurance visits and fire safety engagement where risk is identified.
- Improving awareness of smoke detection, carbon monoxide and emerging risks, including lithium-ion batteries.

Performance Indicators:

Performance improvement for this priority will be monitored through the SFRS Performance Management Framework and local scrutiny arrangements. Relevant PMF measures provide clarity on how progress will be quantified, including:

- Reduction in accidental dwelling fires, including local trend analysis and repeat incident monitoring.
- Reduction in fire casualties and fatalities, with focus on vulnerable people and high-risk households.
- Delivery and targeting of Home Fire Safety Visits, including partner referrals and risk-based prioritisation.
- Safeguarding referrals, PDIR activity and wider prevention outcomes arising from partnership working.
- Operational preparedness and learning from domestic fire incidents, including OI, OAVs and training outcomes.

Local Prevention Activity:

Community Safety Engagement:

SFRS will undertake targeted prevention and engagement activity including:

- Targeted Home Fire Safety Visits informed by local risk profiling and partnership referrals.
- Post Domestic Incident Response visits following domestic fire incidents.
- Fire safety sessions within sheltered housing, lunch clubs, community centres and older persons groups.
- Risk recognition training to partners and frontline staff.
- Support for residents impacted by poverty and cost-of-living pressures through signposting.

Protection:

SFRS will support this priority through proportionate protection and risk reduction activity including:

- Targeted fire safety audits and engagement activity within high-risk premises.
- Fire safety advice and guidance to responsible persons and local businesses.
- Support for housing providers and care providers regarding fire safety responsibilities.
- Enforcement activity where appropriate in accordance with fire safety legislation.

Preparedness:

SFRS will support this priority through operational preparedness including:

- Regular training and exercising.
- Development of site-specific operational risk information.
- Firefighter awareness of vulnerability, hoarding and lithium-ion battery risks.
- Partnership information sharing to improve operational planning.
- Monitoring local incident trends and performance data.

Expected Outcomes:

This priority supports the Single Midlothian Plan outcomes of Healthier, Safer and Work Towards Reducing Poverty and contributes to wider partnership outcomes by:

- Reducing accidental dwelling fires and associated casualties.
- Improving identification and support for vulnerable individuals and households.
- Increasing community awareness of fire safety, smoke detection and carbon monoxide risks.
- Improving partnership referral and safeguarding arrangements.
- Reducing inequalities through risk-based prevention activity and partnership working.

Delivering Against Strategic Objective: This priority supports delivery of the following SFRS Strategic Objectives:

- *Safer Communities through Prevention*
- *Safe and Effective Response*
- *Improving Performance*
- *Investing in our People*

2. We will strengthen community resilience and support safer outcomes for people affected by non-fire emergencies and emerging risks

Background:

SFRS continues to experience demand from non-fire emergencies across Midlothian, including flooding, water rescue incidents, humanitarian assistance, Road Traffic Collisions and wider inter-agency support activity. Climate change, severe weather and changing community risk place increasing pressure on emergency responders and local resilience arrangements.

Midlothian contains urban, rural and semi-rural communities, each presenting distinct resilience and operational challenges. Population growth, an ageing population, social isolation and health inequalities increase the need for coordinated, prevention-focused partnership activity.

SFRS will continue to work collaboratively with local partners to strengthen preparedness, improve public awareness, support prevention activity and ensure communities are better equipped to respond to emergencies and emerging risks.

We will achieve it by:

- Strengthening multi-agency partnership working and resilience arrangements.
- Delivering targeted water safety education and prevention activity through partnership approaches.
- Supporting community preparedness during severe weather and flooding incidents.
- Delivering CPR and AED awareness sessions where locally appropriate.
- Supporting road safety education aimed at reducing collision harm.
- Enhancing operational preparedness for flooding, wildfire and environmental risks.
- Using local data and partnership intelligence to target prevention and engagement.

Performance Indicators:

Performance improvement for this priority will be monitored through the SFRS Performance Management Framework and local scrutiny arrangements. Relevant PMF measures provide clarity on how progress will be quantified, including:

- Reduction in Road Traffic Collision casualties and analysis of local collision trends.
- Reduction in water-related incidents and casualties where local prevention can influence outcomes.
- Reduction in casualties associated with non-fire emergencies.
- Operational preparedness measures, including exercising, competence, OI and operational assurance outcomes.
- Local Resilience Partnership engagements and multi-agency exercises relevant to Midlothian risk.

Local Prevention Activity:

Community Safety Engagement:

SFRS will deliver prevention and engagement activity including:

- Water safety education sessions to schools, youth organisations and community groups.
- Participation in partnership water safety approaches with partner agencies.

- Road safety education and seasonal community safety messaging.
- CPR and AED awareness sessions within local communities where appropriate.
- Severe weather, flooding and community resilience awareness engagement.

Protection:

SFRS will support this priority through risk reduction and partnership planning including:

- Sharing risk intelligence with partners and responsible persons where premises or sites influence operational demand.
- Supporting public event planning and high-risk location engagement.
- Using thematic learning from incidents to inform local risk reduction.

Preparedness:

Preparedness activity will ensure operational personnel remain capable and prepared to respond effectively to non-fire emergencies and emerging risks. Activity will include:

- Regular training and exercising for flooding, water rescue and severe weather incidents.
- Wildfire preparedness and tactical planning activity.
- Development and maintenance of site-specific operational risk information.
- Multi-agency exercising and resilience planning arrangements.
- Monitoring emerging risks and incident trends to inform operational planning.

Expected Outcomes:

This priority supports the Single Midlothian Plan outcomes of Safer, Greener and Healthier and contributes to wider partnership outcomes by:

- Improving community resilience and preparedness.
- Increasing awareness of water safety, road safety and severe weather preparedness.
- Reducing harm associated with non-fire emergencies and emerging risks.
- Improving multi-agency partnership working and coordinated response arrangements.
- Enhancing operational preparedness for flooding, wildfire and climate-related incidents.

Delivering Against Strategic Objective: This priority supports delivery of the following SFRS Strategic Objectives:

- *Safer Communities through Prevention*
- *Safe and Effective Response*
- *Improving Performance*
- *Innovation and Investment*

3. Together with our community partners, we will work to reduce anti-social behaviour, deliberate fire setting and community harm

Background:

Deliberate fire setting and anti-social behaviour continue to impact communities across Midlothian and place unnecessary demand on emergency service resources. Outdoor fires, deliberate secondary fires and fire-related anti-social behaviour can increase during seasonal periods and can affect community safety, environmental wellbeing and public confidence.

Young people are often a key focus for fire-related anti-social behaviour prevention, highlighting the importance of early intervention, prevention and positive engagement. Wider factors including deprivation, social inequality, adverse childhood experiences, trauma, mental health challenges and community vulnerability can also contribute to increased community risk.

SFRS recognises the importance of working collaboratively with partners, schools, youth organisations, Community Justice partners and local communities to reduce deliberate fire setting, improve awareness of risk and support safer outcomes across Midlothian.

We will achieve it by:

- Delivering targeted youth engagement and diversionary activity across Midlothian.
- Supporting partnership approaches to reducing anti-social behaviour and deliberate fire setting.
- Working with Police Scotland, Community Justice partners, youth services and third-sector organisations.
- Supporting targeted intervention during seasonal risk periods, including Bonfire Night.
- Sharing intelligence and information with partners to identify emerging risks and hotspot locations.
- Delivering fire safety support and education interventions where appropriate.
- Maintaining operational preparedness and seasonal planning arrangements for deliberate fire risk.

Performance Indicators:

Performance improvement for this priority will be monitored through the SFRS Performance Management Framework and local scrutiny arrangements. Relevant PMF measures provide clarity on how progress will be quantified, including:

- Reduction in deliberate fire setting, including secondary fires and repeat incidents in hotspot locations.
- PMF reporting on deliberate fire setting, not including dwellings.
- Local trend analysis of anti-social behaviour related incident demand and seasonal patterns.
- Evidence of targeted youth engagement, intervention and diversionary activity.
- Operational preparedness and learning linked to seasonal events and deliberate fire risk.

Local Prevention Activity:

Community Safety Engagement:

SFRS will deliver targeted engagement and prevention activity including:

- FireSkills or equivalent programmes within schools and youth organisations.
- Targeted fire safety education within schools, youth clubs and community settings.
- Partnership working with Police Scotland, Community Justice partners and youth services.
- Seasonal fire safety campaigns relating to Bonfire Night and deliberate fire setting.
- Fire Safety Support and Education interventions for individuals identified as at risk.

Protection:

SFRS will support this priority through partnership risk reduction including:

- Sharing local intelligence and incident trends to identify hotspot areas.
- Supporting environmental risk reduction and community reassurance activity.
- Engagement with responsible persons, landowners and local authority services where environmental risk is present.

Preparedness:

SFRS will support this priority through operational planning including:

- Monitoring incident trends and local intelligence.
- Operational planning during high-demand seasonal periods.
- Tactical planning for known high-risk events and locations.
- Operational assurance and firefighter safety learning.

Expected Outcomes:

This priority supports the Single Midlothian Plan outcomes of Safer and Get It Right For Every Child and contributes to wider partnership outcomes by:

- Reducing deliberate fire setting and anti-social behaviour incidents.
- Improving engagement with young people through targeted prevention activity.
- Enhancing partnership working across Community Justice, Police Scotland, education and youth services.
- Improving community confidence and feelings of safety.
- Supporting trauma-informed approaches that reduce harm and promote positive outcomes.

Delivering Against Strategic Objective: This priority supports delivery of the following SFRS Strategic Objectives:

- *Safer Communities through Prevention*
- *Safe and Effective Response*
- *Improving Performance*
- *Investing in our People*

4. In partnership with businesses, responsible persons and stakeholders, we will reduce the occurrence and impact of Unwanted Fire Alarm Signals

Background:

Unwanted Fire Alarm Signals (UFAS) continue to present a challenge for SFRS and partner organisations, placing unnecessary demand on operational resources and affecting the availability of crews to respond to genuine emergencies.

Local and national trends identify repeat patterns of unwanted fire alarm activations across premises including care settings, supported accommodation, educational establishments and commercial premises. These incidents can disrupt businesses, communities and vulnerable occupants, while reducing operational resilience and appliance availability.

SFRS recognises the importance of working with responsible persons, businesses, care providers and local partners to improve fire safety management, reduce unnecessary alarm activations and support safer outcomes for communities across Midlothian.

We will achieve it by:

- Working with responsible persons and duty holders to reduce repeat unwanted fire alarm activations.
- Using local performance data, thematic audit findings and national trends to identify premises requiring support.
- Delivering targeted audit and engagement activity within high-demand premises types.
- Providing fire safety advice relating to fire alarm management, maintenance and evacuation procedures.
- Supporting compliance with fire safety legislation and good fire safety management practice.
- Supporting operational availability by reducing unnecessary mobilisations to false alarms.

Performance Indicators:

Performance improvement for this priority will be monitored through the SFRS Performance Management Framework and local scrutiny arrangements. Relevant PMF measures provide clarity on how progress will be quantified, including:

- Reduction in Unwanted Fire Alarm Signals attended by SFRS.
- Monitoring of repeat UFAS premises and avoidable activations to support targeted engagement and intervention.
- Use of local UFAS demand trends to inform protection activity, thematic audits and engagement with responsible persons.
- Assessment of the impact of UFAS reduction activity on operational availability and efficient use of resources.
- Evidence of compliance improvement following audits, advice or enforcement activity.

Local Prevention Activity:

Community Safety Engagement:

SFRS will support this priority through engagement and education activity including:

- Fire safety guidance to responsible persons and local businesses.
- Promoting awareness of fire alarm management responsibilities.
- Sharing good practice and learning from local trends and thematic activity.

Protection:

Protection activity will support improved fire safety standards and reduced false alarm demand through:

- Targeted fire safety audits within high-risk and repeat UFAS premises.
- Advice and support to responsible persons under fire safety legislation.
- Support for alarm management, maintenance and evacuation procedures.
- Engagement with local authority partners, care providers and businesses.
- Enforcement activity where appropriate.

Preparedness:

Preparedness activity will ensure operational personnel remain informed and capable of responding effectively to automatic fire alarm activations and high-risk premises. Activity will include:

- Monitoring UFAS trends and incident data to inform operational planning.
- Updated operational information relating to high-demand and repeat premises.
- Site-specific operational risk information where appropriate.
- Operational assurance and risk assessment learning.

Expected Outcomes:

This priority supports the Single Midlothian Plan outcomes of Safer, Wellbeing Economy and Better Connected and contributes to wider partnership outcomes by:

- Reducing UFAS and repeat false alarm activations.
- Improving fire safety management and awareness within non-domestic premises.
- Enhancing partnership working with businesses, care providers and responsible persons.
- Improving operational availability and resilience through reduced unnecessary mobilisations.
- Increasing understanding of fire safety responsibilities and legislative requirements.

Delivering Against Strategic Objective: This priority supports delivery of the following SFRS Strategic Objectives:

- *Safer Communities through Prevention*
- *Safe and Effective Response*
- *Improving Performance*
- *Innovation and Investment*

5. We will strengthen operational preparedness, community resilience and partnership working to respond effectively to emerging risks and changing community demand

Background:

Operational demand across Midlothian continues to evolve, with increasing incidents relating to flooding, severe weather, water rescue, wildfire risk, humanitarian assistance and other non-traditional emergency response activity. Climate change, demographic growth, infrastructure development and emerging technologies continue to influence community risk and operational requirements.

Midlothian urban, rural and semi-rural communities present a diverse range of operational challenges. Significant housing growth, increasing population levels, an ageing population, health inequalities and community vulnerability all require continued adaptation, partnership working and operational preparedness.

SFRS recognises the importance of maintaining a flexible, resilient and prepared emergency response capability informed by local risk, operational intelligence and partnership collaboration. Through preparedness, training, prevention and resilience planning, SFRS will continue to support safer communities and improved outcomes across Midlothian.

We will achieve it by:

- Strengthening operational preparedness and resilience arrangements across Midlothian.
- Supporting multi-agency planning, exercising and partnership resilience activity.
- Enhancing preparedness for flooding, wildfire, severe weather and emerging operational risks.
- Developing and maintaining site-specific operational risk information.
- Supporting firefighter safety through operational assurance, exercising and training.
- Using operational intelligence, incident trends and local data to inform preparedness activity.
- Supporting awareness and preparedness relating to emerging risks including lithium-ion battery fires.

Performance Indicators:

Performance improvement for this priority will be monitored through the SFRS Performance Management Framework and local scrutiny arrangements. Relevant PMF measures provide clarity on how progress will be quantified, including:

- Operational exercising and training activity linked to local risk and specialist response capability.
- Local Resilience Partnership engagements and multi-agency exercising relevant to Midlothian risk.
- Development, review and use of site-specific operational intelligence and tactical plans.
- Operational assurance outcomes, debrief learning and improvement actions.
- Monitoring of emerging risk demand, including flooding, wildfire, severe weather and lithium-ion battery incidents.

Local Prevention Activity:

Community Safety Engagement:

SFRS will support this priority through awareness and resilience activity including:

- Community engagement relating to flooding, severe weather and resilience awareness.
- Water safety and wildfire prevention messaging within local communities.
- Lithium-ion battery safety awareness and responsible charging guidance.
- Community resilience events and partnership engagement activity.

Protection:

SFRS will support this priority through protection and risk reduction activity including:

- Engagement with businesses and responsible persons about emerging risks.
- Fire safety engagement relating to lithium-ion batteries and evolving technology risks.
- Risk reduction through operational planning and thematic review activity.

Preparedness:

Preparedness activity will ensure operational personnel remain trained, informed and capable of responding to changing risks and demand. Activity will include:

- Regular training, exercising and operational assurance activity.
- Preparedness for flooding, wildfire and severe weather incidents.
- Operational risk information for high-risk premises and sites.
- Local Resilience Partnership activity and multi-agency exercises.
- Monitoring operational trends and community risk data to inform preparedness planning.
- Strengthening interoperability and information sharing with partner agencies.

Expected Outcomes:

This priority supports the Single Midlothian Plan outcomes of Safer, Greener and Healthier and contributes to wider partnership outcomes by:

- Improving operational preparedness and emergency response capability.
- Enhancing community resilience and preparedness across Midlothian.
- Improving multi-agency coordination and partnership resilience arrangements.
- Increasing preparedness for climate-related and emerging operational risks.
- Enhancing firefighter safety and operational assurance outcomes.

Delivering Against Strategic Objective: This priority supports delivery of the following SFRS Strategic Objectives:

- *Safer Communities through Prevention*
- *Safe and Effective Response*
- *Improving Performance*
- *Innovation and Investment*
- *Investing in our People*

Review

To ensure this Local Fire and Rescue Plan remains flexible to emerging local or national priorities, a review may be carried out at any time and will be reviewed at least once every three years.

A review may also be carried out if Scottish Ministers direct it or if a new Strategic Plan is approved. Following a review, the Local Senior Officer may revise the Plan.

Contact Us

We are fully committed to continually improving the service we provide to our communities and recognise that to achieve this goal we must listen and respond to the views of the public and our partners.

We use all feedback we receive to monitor our performance and incorporate this information into our planning and governance processes in order to continually improve our service.

If you have something you would like to share with us or require additional information, you can get in touch in a number of ways:

Write to: Scottish Fire and Rescue Service, East Lothian, Midlothian and The Scottish Borders,
Dalkeith Fire Station, Abbey Road, Dalkeith, EH22 3AD

Phone: 0303 001 6580

Visit our website: www.firescotland.gov.uk

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