

**Working together
for a safer Scotland**



SCOTTISH
FIRE AND RESCUE SERVICE
Working together for a safer Scotland

LOCAL FIRE AND RESCUE PLAN

2026 - 2029

North Lanarkshire

Safety. Teamwork. Respect. Innovation.

Contents

Contents.....	2
Introduction	3
National Context and Challenges	4
National Challenges	5
Local Context	6
Delivering for North Lanarkshire	8
Delivering Local Priorities	9
Performance and Scrutiny	9
How SFRS Contributes to North Lanarkshire Community Plan	11
Delivering Local Outcomes Through SFRS Delivery Themes.....	11
Local Priorities.....	17
Review	23
Contact Us	23

Introduction

A key objective of the Scottish Fire and Rescue Service (SFRS) is working in partnership with communities and the public, private and third sectors on prevention, protection and response, to improve the safety and well-being of the people of Scotland. The [Fire and Rescue Framework for Scotland 2022](#) was produced to ensure the Service delivers the requirements of the Framework on a national level. This Fire and Rescue Local Plan for North Lanarkshire will ensure that the aims of the Framework and [SFRS Strategy 2025-28](#) are delivered taking full cognisance of local requirements and community priorities.

Against the drive of public sector reform, the local planning landscape continues to evolve to provide a greater focus on protecting the most vulnerable and improving community outcomes through collaborative working. This plan sets out how the SFRS will work in conjunction with partners to deliver [The Plan for North Lanarkshire](#).

SFRS is committed to making a difference across our communities through working in partnership with other agencies and the communities themselves to provide a greater platform to introduce changes designed to increase the safety, health, wellbeing and opportunities to improve outcomes for North Lanarkshire communities.

Area Commander Stevie Nesbit
Local Senior Officer (LSO) for Lanarkshire.

National Context and Challenges

Scottish Ministers set out their specific expectations for the Scottish Fire and Rescue Service (SFRS) in the [Fire and Rescue Framework for Scotland 2022](#). This Framework provides SFRS with seven strategic priorities and objectives, together with guidance on how the delivery of our functions should contribute to the Scottish Government's Purpose.

The Framework also defines the SFRS purpose as:

'To work in partnership with communities and with others in the public, private and third sectors on prevention, protection and response to improve the safety and wellbeing of people throughout Scotland.'

The SFRS Strategy 2025-28 has been designed to have regard to these national expectations. Set against a complex and evolving backdrop, our Strategy supports delivery of our Purpose, Mission and Vision.

To achieve our ambitions, we have identified five strategic objectives and outcomes. Each objective holds equal value in driving our Strategy forward. As a collective, they define our overall direction and will be central to how we plan our activities and our budget over the next three years.

OBJECTIVE	OUTCOME
Safer Communities through Prevention	Through our work with communities and other organisations, the safety and wellbeing of the people of Scotland improves.
Safe and Effective Response	We are an effective and trusted Fire and Rescue Service where our communities and people are safe.
Investing in our People	Our people feel valued and are supported by a culture that embraces diversity and inclusion, empowerment and accountability.
Improving Performance	Our organisational performance, productivity and resilience continually improve.
Innovation and Investment	We are more innovative and achieve sustained investment in our technology, equipment, estate and fleet, making us more effective and efficient.

This Plan is a statutory Local Fire and Rescue Plan. It sets local direction to meet the strategic objectives and outcomes outlined above; and supports delivery of the SFRS Prevention Strategy. It demonstrates how we will contribute to Community Planning Partnerships (CPPs) within the Local Authority area.

National Challenges

Over the next three years, the SFRS will operate within a challenging and rapidly evolving national context. This Local Fire and Rescue Plan is developed against a backdrop of sustained financial pressure, changing community risk, and the need for organisational change to ensure services remain effective, sustainable and focused on prevention.

SFRS continues to face real-term financial constraints despite funding uplifts, with rising costs, inflationary pressures and a substantial backlog in capital investment. Ageing fire stations, fleet and operational systems require modernisation, while the Service must also deliver recurring savings. This national financial environment directly shapes decisions about service delivery models, asset rationalisation and the prioritisation of resources at local level.

Workforce capacity remains a critical national challenge. Recruitment, retention and availability, particularly within the On-Call duty system are under increasing pressure, especially in rural and remote communities. Supporting staff wellbeing, skills, training and leadership capacity is essential to maintaining safe and reliable emergency response while adapting to new and emerging risks.

The risk profile across Scotland is changing. While accidental dwelling fires continue to decline, demand is increasing from climate-related incidents such as flooding, wildfires and extreme weather events. These incidents are often prolonged, complex and resource-intensive, requiring increased resilience, specialist capability and effective multi-agency coordination. At the same time, demographic change, health inequalities and housing conditions continue to drive vulnerability and risk within communities.

Prevention remains at the core of SFRS's national and local approach. Reducing harm, protecting vulnerable people and building community resilience are central to managing demand and delivering long-term public value. This requires strong collaboration with partners across health, social care, local government and the third sector.

The SFRS Prevention Strategy 2025–2028 sets out a clear ambition to reduce harm, protect firefighters and communities, and manage demand through a universal prevention offer delivered proportionately according to risk, vulnerability and inequality. Local Fire and Rescue Plans are a key mechanism for delivering the Prevention Strategy at local level. They translate national prevention priorities into locally tailored actions, ensuring that community safety engagement, protection and preparedness activity is informed by local risk profiles, partnership intelligence and community need.

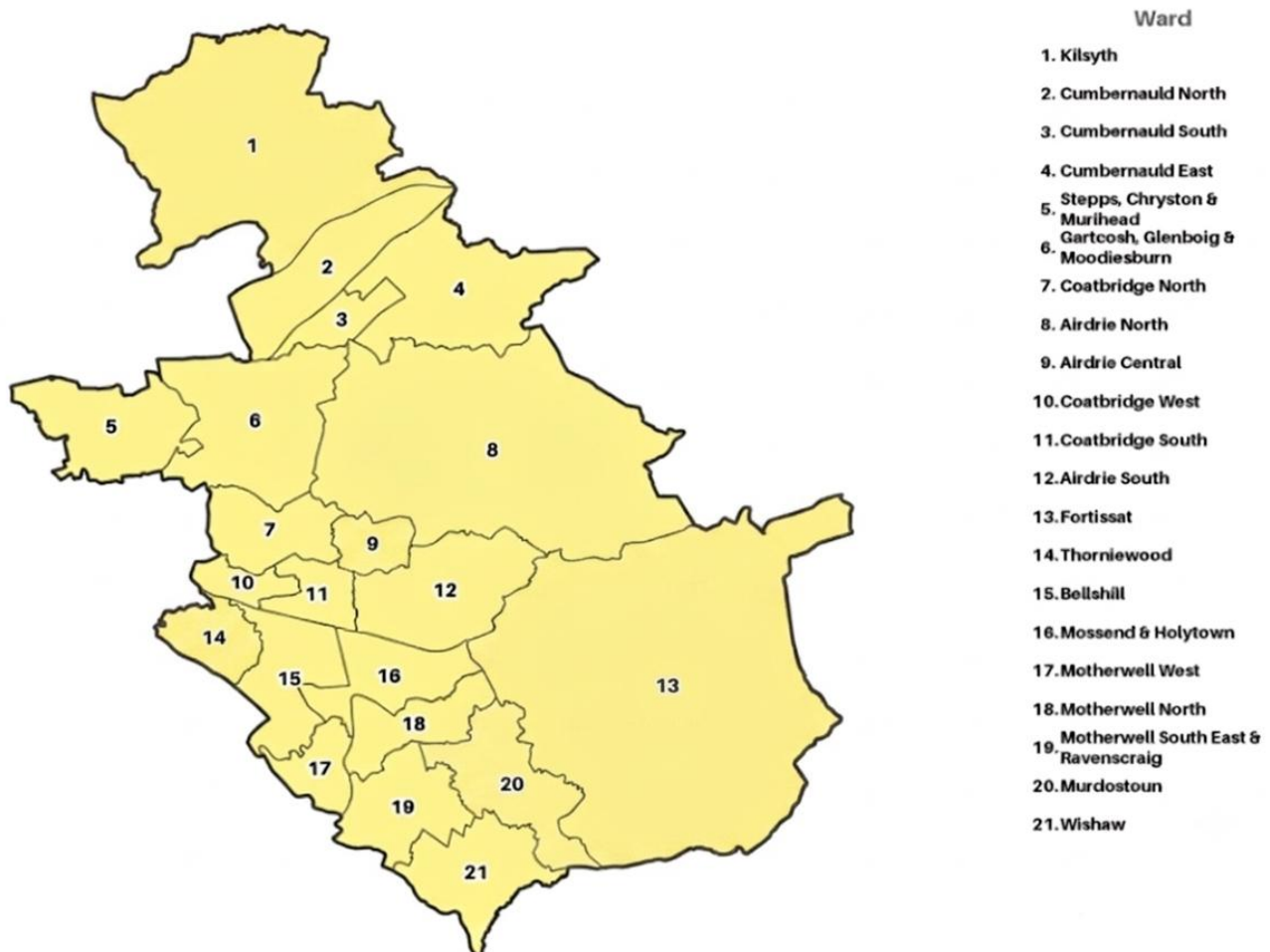
In response to some of the challenges we face, SFRS is progressing its Strategic Service Review Programme (SSRP). A priority for the next three-years, SSRP will focus on providing firefighters with modern facilities, fleet and equipment to enhance community and firefighter safety, how and where we deliver our services from, and ensuring our corporate services are as efficient and effective as possible. These changes are necessary to ensure resources are targeted where risk is greatest, while maintaining public confidence and local accountability.

This Local Fire and Rescue Plan translates this national context into local priorities, reflecting the specific risks, needs and characteristics of communities. It sets out how SFRS will work with partners to deliver prevention, protection and response activities in a way that supports safer communities while contributing to the Service's wider strategic aims for Scotland.

By focusing on prevention, collaboration and early intervention, this Plan supports public service reform and delivers better outcomes for our local communities.

Local Context

North Lanarkshire Council is by population the fourth largest local authority in Scotland. The latest population figure for North Lanarkshire is from the 2024 mid-year estimates which show a population of 344,540, this is an increase of 1,760 people from the previous year. It is one of the largest social housing landlords in Scotland. The Council is the fifth most densely populated area of Scotland with only 1% of the population living out with the main urban areas.



Life expectancy within the area is below the Scottish average with men living to an average of 75.2 years compared to a Scottish average of 77.2 and women living to an average age of 78.9 compared to a Scottish average of 81.1.

Within North Lanarkshire there are five data zones from the Scottish Index of Multiple Deprivation (SIMD) that are within the 1% most deprived communities in Scotland. Within North Lanarkshire 15% of the population is considered income deprived against the Scottish average of 12% and 11% are considered employment deprived against the Scottish Average of 9%.

There are proven links between deprivation and harm, and the Service will deliver its objectives to reduce this harm through working at both local and strategic level. The partnership agenda is delivered through the following mechanisms, at which the SFRS is fully represented.

The North Lanarkshire Partnership Board has strategic leadership representation from all partners. The SFRS Local Senior Officer (LSO) represents the organisation on the Board within North Lanarkshire.

Sitting below the North Lanarkshire Partnership Board are 9 Community Boards. These Boards will enhance and support community involvement and will provide a single approach to governance for local community led decision making. The Boards will be trusted and embraced by local communities and very importantly be accountable to the wider community. The full participation of local community groups in these boards is vital in securing this. The 9 Boards are:

- Airdrie Wards 8, 9 and 12
- Bellshill Wards 14, 15 and 16
- Coatbridge Wards 6, 7, 10 and 11
- Cumbernauld Wards 2, 3 and 4
- Motherwell Wards 17, 18 and 19
- Wishaw Wards 20 and 21
- Kilsyth Ward 1
- Shotts Ward 13
- Northern Corridor Ward 5

North Lanarkshire contains a diverse risk profile including areas of significant deprivation, large social housing stock, petrochemical and COMAH sites, extensive transport networks, large retail and commercial premises, inland water ways and an increasing threat from severe weather-related incidents such as flooding and wildfire.

Delivering for North Lanarkshire

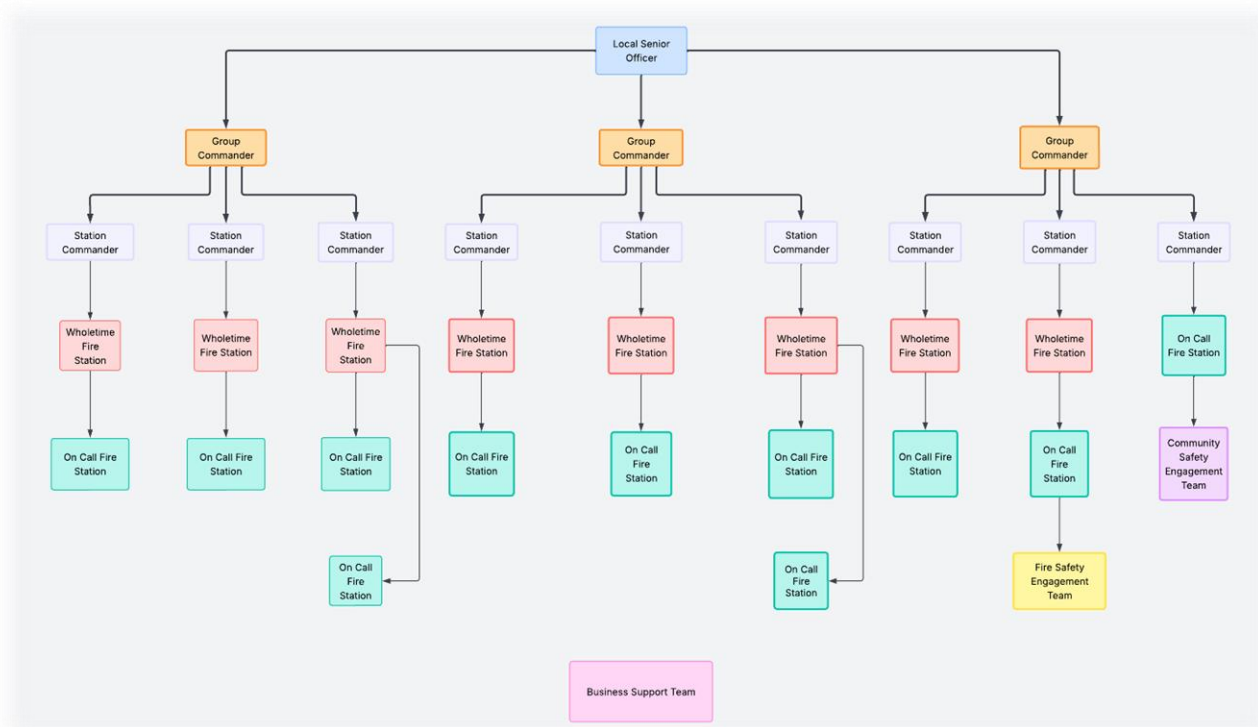
The SFRS delivers services across North Lanarkshire through a combination of Wholetime (WT), On Call, Prevention, Protection and Community Action Team (CAT) resources.

Delivery of this Plan will be led by the Lanarkshire Local Senior Officer Management Team and supported by:

- Local Senior Officer (LSO)
- Group Commanders (GC)
- Station Commanders (SC)
- Wholetime Operational Personnel
- On Call Operational Personnel
- Community Safety Engagement team
- Fire Safety Enforcement team
- Business Support team

Our personnel operate from strategically located community fire stations across North Lanarkshire and work closely with Community Planning Partners, communities and elected members to deliver prevention, protection, preparedness and emergency response activity.

Together these resources provide the capability required to reduce risk, support community resilience and respond effectively to emergencies across the area.



Delivering Local Priorities

SFRS will continue to deliver its statutory responsibilities across prevention, protection, preparedness and emergency response activity.

This includes reducing accidental dwelling fires, fire casualties and fatalities, deliberate fire setting, fires in non-domestic properties, Road Traffic Collisions, unintentional harm incidents and unwanted fire alarm signals.

However, this Local Fire and Rescue Plan has been developed to align directly with North Lanarkshire's Local Outcome Improvement Plans and the priorities of the Community Planning Partnership. As such, these activities represent SFRS delivery themes through which the Service contributes to wider community outcomes.

Delivery of this plan will be supported by Lanarkshire Local Senior Officer Area personnel, Wholtime and On-call operational resources, specialist Prevention and Protection staff, Community Action Team personnel and Community Planning Partners operating across North Lanarkshire.

The priorities contained within this plan therefore focus on the outcomes we are seeking to achieve for our communities and how SFRS will contribute to those outcomes through prevention, protection, preparedness and response activity.

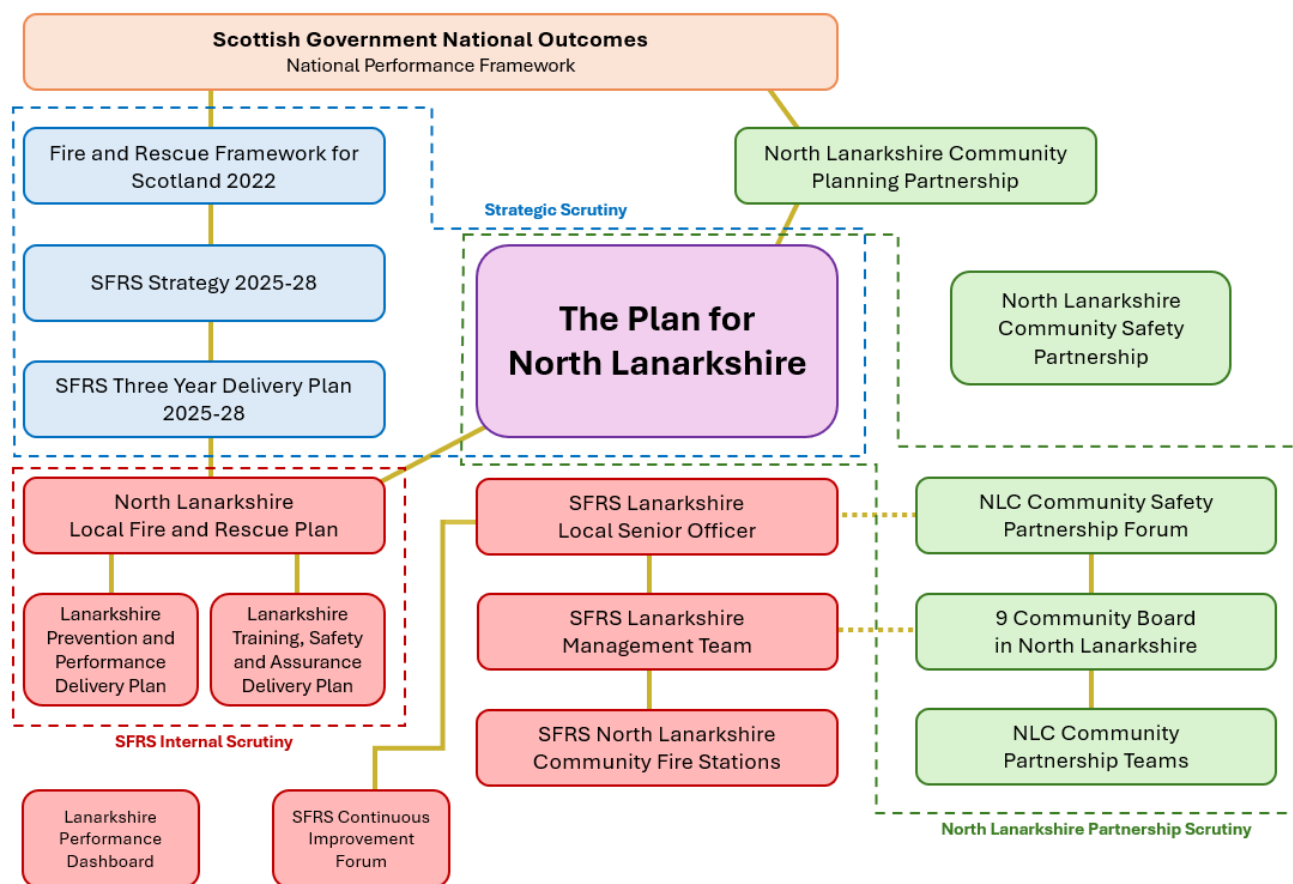
Performance and Scrutiny

Performance within Lanarkshire LSO Area is measured and benchmarked nationally, ensuring delivery across North Lanarkshire meets the standards and expectations set by SFRS. This is underpinned by the commitments set out in the Prevention and Performance Delivery Plan and the Training, Safety and Assurance Delivery Plan, providing accountability not only against local priorities but against the broader organisational picture across all LSO areas in Scotland.

Locally, performance is tracked through the Lanarkshire Performance Dashboard, the LSO area's primary management tool, which provides the Lanarkshire Management Team with a real-time view of delivery across all stations in North Lanarkshire, on a quarterly basis and benchmarking current year incident data against the previous year.

The performance for the area will be scrutinised by the North Lanarkshire Council Community Safety Partnership Forum. The Forum is made up of elected members from across the Local Authority area. Scrutiny meetings are held on a quarterly basis and SFRS will report on each of the performance targets. The information that will be provided will include targets based on a three-year average, performance for the reporting quarter and the previous year's performance will be utilised as an indicator of current performance.

The diagram below indicates the scrutiny and relationship between national and local plans/documents:



How SFRS Contributes to North Lanarkshire Community Plan

The Scottish Fire and Rescue Service is committed to supporting delivery of North Lanarkshire's Local Outcome Improvement Plans through targeted prevention, protection, preparedness and response activity.

While reducing fires, casualties and other emergencies remains a core statutory responsibility, these activities are not ends in themselves. They are the means through which SFRS contributes to safer, healthier, more resilient and more prosperous communities.

The priorities within this Local Fire and Rescue Plan have therefore been aligned directly to five of North Lanarkshire's LOIP outcomes. This approach demonstrates how SFRS activity supports the wider ambitions of the Community Planning Partnership while maintaining a clear focus on local risk, vulnerability and operational demand.

Five identified local priorities are:

1. Improve economic opportunities and outcomes
2. Support all children and young people to realise their full potential
3. Improve the health and wellbeing of our communities
4. Enhance participation, capacity and empowerment across our communities
5. Improve North Lanarkshire's resource base

Delivering Local Outcomes Through SFRS Delivery Themes

The SFRS delivers a broad range of prevention, protection, preparedness and response activities across North Lanarkshire. While these activities are often measured through traditional fire and rescue indicators, they are undertaken to support wider community outcomes and contribute directly to the strategic objectives contained within the SFRS Strategy 2025–2028.

The delivery themes outlined below provide the practical mechanisms through which SFRS contributes to both North Lanarkshire's Local Outcome Improvement Plans and the strategic priorities of the Scottish Fire and Rescue Service.

Together these activities contribute to:

- Safer Communities Through Prevention
- Safe and Effective Response
- Investing in Our People
- Improving Performance
- Innovation and Investment.

The delivery themes are interconnected and collectively support delivery of the five priorities contained within this Local Fire and Rescue Plan.

Delivery Theme 1 – Protecting People in Their Homes

Supports LOIP Outcomes

- Outcome 3 – Improve the Health and Wellbeing of our communities
- Outcome 5 – Improve North Lanarkshire's Resource Base

Supports SFRS Strategic Objectives

- Safer Communities Through Prevention
- Safe and Effective Response
- Improving Performance

How We Will Deliver This Locally

Safe housing is fundamental to community wellbeing, independent living and community resilience. Across North Lanarkshire, accidental dwelling fires continue to present a significant risk, particularly within households affected by vulnerability, deprivation, poor health, social isolation or other factors that increase the likelihood and consequences of fire.

We will use data, local knowledge and partner intelligence to identify individuals and households most at risk from fire-related harm. Through targeted Home Fire Safety Visits (HFSV), safeguarding interventions, smoke and heat detection initiatives, effective referral pathways and partnership working with housing, health, social care and third-sector organisations, we will support people to live safely and independently within their own homes.

We will continue to undertake Post Domestic Incident Response (PDIR) activity following dwelling fires, providing targeted engagement to those directly affected while identifying learning opportunities that can be shared with communities to reduce the likelihood of recurrence.

Through intelligence-led prevention activity, effective protection measures and an efficient emergency response capability, we will reduce the likelihood and impact of accidental dwelling fires across North Lanarkshire, helping to protect individuals, families and communities.

By focusing resources on those most vulnerable to fire-related harm, we will contribute to healthier communities, support independent living, reduce inequalities and improve outcomes for residents across North Lanarkshire.

Delivery Theme 2 – Reducing Fire Casualties and Fatalities

Supports LOIP Outcomes

- Outcome 2 – Support Children and Young People to realise their full potential
- Outcome 3 – Improve Health and Wellbeing of our communities

Supports SFRS Strategic Objectives

- Safer Communities Through Prevention
- Safe and Effective Response
- Investing in Our People

How We Will Deliver This Locally

Reducing fire casualties and fatalities remains one of the SFRS's highest priorities. Those most vulnerable to fire-related harm are often affected by age, disability, ill health, social isolation, poverty, substance dependency or other vulnerabilities that increase life risk.

We will use data, local knowledge and partner intelligence to identify those most at risk and deliver targeted interventions designed to reduce the likelihood and consequences of fire.

Through HFSVs, safeguarding activity, effective referral pathways, smoke and heat detection initiatives and partnership working with health, housing and social care services, we will help reduce fire-related injuries and fatalities while supporting safer independent living.

We will maintain an effective emergency response capability and continue to learn from incidents to improve prevention, protection and preparedness activity.

By focusing on life risk reduction and early intervention, we will support safer communities, improve health and wellbeing outcomes and help reduce inequalities across North Lanarkshire.

Delivery Theme 3 – Tackling Deliberate Fire Setting and Antisocial Behaviour

Supports LOIP Outcomes

- Outcome 2 – Support all children and young people to realise their full potential
- Outcome 3 – Improve the health and wellbeing of our communities
- Outcome 4 – Enhance participation, capacity and empowerment across our communities

Supports SFRS Strategic Objectives

- Safer Communities Through Prevention
- Safe and Effective Response
- Improving Performance

How We Will Deliver This Locally

Deliberate fire setting and antisocial behaviour can have a significant impact on communities, placing unnecessary demand on emergency services and creating risks to people, property and the environment.

We will work alongside Police Scotland, North Lanarkshire Council, Community Planning Partners and local communities to identify areas affected by deliberate fire setting and develop coordinated approaches to reducing risk.

Through youth engagement programmes, education initiatives, targeted intervention activity and partnership working, we will help build resilience, promote responsible citizenship and encourage positive behaviours among children and young people.

We will use incident data, local intelligence and operational learning to identify emerging trends and target resources where they will have the greatest impact.

By reducing deliberate fire setting and supporting safer communities, we will help improve community wellbeing, build confidence and support positive outcomes for residents across North Lanarkshire.

Delivery Theme 4 – Supporting Safe Businesses and Community Assets

Supports LOIP Outcomes

- Outcome 1 – Improve Economic Opportunities and Outcomes
- Outcome 5 – Improve North Lanarkshire's Resource Base

Supports SFRS Strategic Objectives

- Safer Communities Through Prevention
- Safe and Effective Response
- Innovation and Investment

How We Will Deliver This Locally

Safe and resilient businesses, public services and community assets are essential to the prosperity and wellbeing of North Lanarkshire. Fires and other emergencies can have significant consequences for employment, economic activity, essential services and community confidence.

We will support businesses, public services and duty holders through a risk-based programme of fire safety audits, inspections, post-fire audits and enforcement activity where required. By promoting compliance with fire safety legislation and supporting effective risk management arrangements, we will help reduce the likelihood and impact of fire within non-domestic premises.

Prevention and protection activity will be informed by local risk, operational intelligence and community need, ensuring resources are directed towards those premises and sectors that present the greatest risk to life, property and business continuity.

Working alongside businesses, local authorities and Community Planning Partners, we will support resilience, reduce risk and help protect the built environment, community assets and local economic activity.

By protecting businesses, supporting compliance and strengthening resilience, we will contribute to thriving businesses and fair jobs, safer communities and the long-term sustainability of North Lanarkshire's communities and assets.

Delivery Theme 5 – Promoting Safer Roads and Reducing Harm from Road Traffic Collisions

Supports LOIP Outcomes

- Outcome 2 – Support all children and young people to realise their full potential
- Outcome 3 – Improve the health and wellbeing of our communities

Supports SFRS Strategic Objectives

- Safer Communities Through Prevention
- Safe and Effective Response
- Investing in Our People

How We Will Deliver This Locally

Road Traffic Collisions (RTC) continue to have a significant impact on individuals, families and communities. They can result in serious injury, loss of life and long-term social and economic consequences.

We will work alongside partner agencies to promote road safety, reduce the number and severity of Road Traffic Collisions and support safer road user behaviours.

Through education programmes, community engagement, youth initiatives and partnership campaigns, we will raise awareness of road safety risks and support positive decision-making. We will maintain the training, skills, equipment and specialist rescue capabilities required to provide an effective emergency response when collisions occur.

By supporting road safety and reducing harm, we will contribute to healthier communities, safer young people and improved wellbeing outcomes across North Lanarkshire.

Delivery Theme 6 – Preventing Unintentional Harm and Building Community Resilience

Supports LOIP Outcomes

- Outcome 3 – Improve the health and wellbeing of our communities
- Outcome 4 – Enhance participation, capacity and empowerment across our communities

Supports SFRS Strategic Objectives

- Safer Communities Through Prevention
- Safe and Effective Response
- Improving Performance

How We Will Deliver This Locally

North Lanarkshire faces a wide range of risks including flooding, water-related incidents, severe weather, wildfires and other emergencies that can significantly affect communities.

We will work alongside Community Planning Partners, community organisations and local residents to improve awareness of risk, strengthen resilience and support preparedness activity across the area.

Through targeted water safety, flooding, wildfire and community safety initiatives, we will help communities better understand, prepare for and respond to emergencies.

We will support local resilience planning, community preparedness initiatives and multi-agency exercising to ensure effective arrangements are in place to respond to significant incidents.

By strengthening resilience and reducing unintentional harm, we will help create safer, more connected and more resilient communities across North Lanarkshire.

Delivery Theme 7 – Reducing Unwanted Fire Alarm Signals and Unnecessary Demand

Supports LOIP Outcomes

- Outcome 1 – Improve Economic Opportunities and Outcomes
- Outcome 5 – Improve North Lanarkshire's Resource Base

Supports SFRS Strategic Objectives

- Safer Communities Through Prevention
- Improving Performance
- Innovation and Investment

How We Will Deliver This Locally

Unwanted Fire Alarm Signals (UFAS) create unnecessary demand on the SFRS, reduce resource availability and increase the number of avoidable blue-light journeys.

We will work with duty holders, responsible persons and partner organisations to identify the causes of repeated UFAS and implement measures designed to reduce avoidable demand.

Through data analysis, engagement, enforcement activity where appropriate, and support for responsible persons, we will help organisations improve the management of fire alarm systems and reduce unnecessary mobilisations.

Reducing UFAS will improve resource availability, support business continuity and ensure firefighters remain available for genuine emergencies. This will enable more effective use of public resources, enhance community safety and contribute to stronger and more resilient public services across North Lanarkshire.

	SFRS Delivery Themes Contributing to Community Plan Outcomes						
SFRS and LOIP Outcomes	Protecting People in Their Homes	Reducing Fire Casualties and Fatalities	Tackling Deliberate Fire Setting and Antisocial Behaviour	Supporting Safe Businesses and Community Assets	Promoting Safer Roads & Reducing RTC Harm	Preventing Unintentional Harm and Building Community	Reducing Unwanted Fire Alarm Signals
Outcome 1 Improve economic opportunities and outcomes.	✓		✓	✓			✓
Outcome 2 Support all children and young people to realise their full potential		✓	✓		✓	✓	
Outcome 3 Improve the health and wellbeing of our communities.	✓	✓	✓		✓	✓	
Outcome 4 Enhance participation, capacity and empowerment across our communities.			✓		✓	✓	
Outcome 5 Improve North Lanarkshire's resource base	✓			✓			✓

Local Priorities

1. Improve Economic Opportunities and Outcomes

Background:

Fire and other emergencies can have significant economic impacts upon businesses, employees, public services and communities. Protecting businesses and supporting compliance helps sustain economic growth and employment across North Lanarkshire.

Why this matters:

Safe businesses and resilient infrastructure support economic growth, employment, investment and community wellbeing across North Lanarkshire.

We will achieve this by:

- Delivering a risk-based programme of fire safety audits
- Supporting compliance with fire safety legislation
- Working with duty holders and partner organisations
- Undertaking post-fire audits and enforcement activity where appropriate
- Supporting business continuity and resilience

Performance Indicators:

- Outcome Measures
- Fires in non-domestic premises
- Deliberate fires affecting commercial premises

Activity Measures:

- Fire safety audits completed
- Post-fire audits completed
- Compliance outcomes

Community Safety Engagement:

- Business engagement activity
- Advice and guidance for duty holders

Protection and Risk Reduction:

- Fire safety audits
- Enforcement activity where required
- Partnership inspections

Preparedness and Response:

- Operational Intelligence for high-risk sites
- COMAH and industrial exercising
- Workforce competence for complex incidents

Expected Outcomes:

- Reduced economic losses
- Improved business resilience
- Increased compliance
- Protection of employment and investment

2. Support all children and young people to realise their full potential

Background:

Children and young people should have opportunities to grow up safely, confidently and free from preventable harm. Developing resilience, awareness of risk and positive decision-making can reduce involvement in antisocial behaviour, deliberate fire setting, Road Traffic Collisions and water-related incidents. SFRS has an important role in supporting young people through education, engagement and partnership activity.

Why this matters:

Early intervention helps reduce risk-taking behaviours, improve personal safety, build confidence and support stronger long-term outcomes.

We will achieve this by:

- Delivering youth engagement programmes
- Supporting road safety initiatives
- Delivering water safety education
- Working with schools, youth groups and community partners
- Supporting initiatives which reduce deliberate fire setting and antisocial behaviour

Performance Indicators:

- Deliberate fire setting incidents
- RTC casualties
- Water-related incidents

Activity Measures:

- Youth engagement activities delivered
- Young people engaged through prevention programmes
- Road safety initiatives supported
- Water safety activities delivered

Community Safety Engagement:

- Schools engagement programmes
- Youth engagement initiatives
- Road safety campaigns
- Water safety education

Protection and Risk Reduction:

- Partnership activity addressing antisocial behaviour
- Joint initiatives with schools, youth services and community partners

Preparedness and Response:

- Maintaining specialist rescue capabilities
- Training and exercising relevant to incidents involving children and young people

Expected Outcomes:

- Increased resilience
- Improved awareness of risk
- Reduced harm to children and young people
- Safer behaviours and decision-making

3. Improve the health and wellbeing of our communities

Background:

Many emergency incidents disproportionately affect vulnerable individuals and communities. Older people, people living with disabilities, those affected by poor physical or mental health, social isolation, poverty and substance dependency can be at increased risk from fire and other emergencies.

North Lanarkshire continues to experience inequalities linked to deprivation, health outcomes and vulnerability. Through prevention, protection, preparedness and response activity, SFRS contributes to improving health outcomes, supporting independent living and reducing avoidable harm.

This priority brings together activity previously delivered under the reduction of accidental dwelling fires, fire casualties and fatalities, unintentional harm incidents and aspects of road and water safety.

Why this matters:

Reducing preventable harm improves quality of life, protects vulnerable people, supports independent living and reduces demand on health, social care, emergency services and wider public services.

We will achieve this by:

- Using data, local knowledge and partner intelligence to identify individuals most at risk
- Delivering targeted Home Fire Safety Visits
- Strengthening referral pathways with health, housing, social care and third-sector partners
- Embedding safeguarding principles across all Community Safety Engagement activity
- Supporting the use of assistive technologies & practical interventions to improve safety in the home
- Delivering targeted fire safety, water safety and wider harm reduction initiatives
- Maintaining effective emergency response arrangements that minimise injury, harm and loss when incidents occur

Performance Indicators:

- Accidental Dwelling Fires
- Fire Casualties
- Fire Fatalities
- Non-Fire Emergency Casualties

Activity Measures:

- High risk Home Fire Safety Visits completed
- High-risk referrals received from partner agencies
- Safeguarding referrals submitted
- Smoke and heat detection interventions completed

Community Safety Engagement:

- Targeted Home Fire Safety Visits
- Water safety campaigns
- Safeguarding activity
- Community engagement within areas of greatest vulnerability and operational demand

Protection and Risk Reduction:

- Smoke and heat detection interventions
- Risk recognition training for partners
- Multi-storey residential inspections
- Care home inspections and engagement

Preparedness and Response:

- Data-led operational planning
- Operational Intelligence gathering
- Workforce competence and training
- Multi-agency exercising
- Hydrant management and water resilience arrangements

Expected Outcomes:

- Improved health and wellbeing
- Reduced injuries and fatalities
- Increased independent living
- Reduced vulnerability and inequalities
- Safer communities

4. Enhance participation, capacity and empowerment across our communities

Background:

Strong communities are better able to prevent, withstand and recover from emergencies. Community resilience increases when people, groups and organisations work together to identify risks and develop local solutions.

Why this matters:

Communities that are informed, connected and empowered are more resilient and better able to work alongside public services to prevent harm and manage risk.

We will achieve this by:

- Supporting Community Boards and local partnership arrangements
- Supporting community resilience initiatives
- Delivering targeted engagement programmes
- Working with volunteers and third-sector organisations
- Sharing learning, risk information and good practice

Performance Indicators:

- Deliberate fire setting incidents
- Unintentional harm incidents

Activity Measures:

- Community engagement activities delivered
- Community resilience projects supported
- Partnership initiatives delivered

Community Safety Engagement:

- Community campaigns
- Volunteer engagement
- Community resilience activity

Protection and Risk Reduction:

- Partnership work addressing local risks
- Flood and wildfire resilience initiatives
- Intelligence-led risk reduction activity

Preparedness and Response:

- Community resilience planning
- Flood preparedness activity
- Multi-agency exercising

Expected Outcomes:

- Increased participation
- Improved community resilience
- Stronger local partnerships
- Greater awareness of local risks

5. Improve North Lanarkshire's Resource Base

Background:

Preventing emergencies, protecting community assets and reducing avoidable demand helps ensure resources remain available to support communities effectively.

Why this matters:

Reducing avoidable demand and protecting community assets supports the effective use of public resources and strengthens community resilience.

We will achieve this by:

- Reducing unwanted fire alarm signals
- Analysing operational demand to identify repeat locations and emerging trends
- Protecting housing, businesses and infrastructure
- Using intelligence to target prevention, protection and preparedness activity
- Maintaining workforce competence, equipment and operational readiness

Performance Indicators:

- UFAS incidents
- Repeat UFAS premises
- Accidental dwelling fires
- Non-domestic fires

Activity Measures

- UFAS reduction interventions completed
- Premises supported through demand reduction activity
- Preparedness and training activity completed

Community Safety Engagement:

- Demand reduction campaigns
- Engagement with duty holders and responsible persons

Protection and Risk Reduction:

- UFAS reduction interventions
- Audit and enforcement activity where required
- Asset protection activity

Preparedness and Response

- Operational readiness
- Resource planning
- Fleet, equipment and workforce resilience
- Continuous improvement activity

Expected Outcomes:

- Reduced avoidable demand
- Improved availability of resources
- Better protection of community assets
- Increased organisational resilience

Review

To ensure this Local Fire and Rescue Plan remains flexible to emerging local or national priorities a review may be carried out at any time but will be reviewed at least once every three years.

A review may also be carried out if the Scottish Minister directs it or if a new Strategic Plan is approved. Following a review, the Local Senior Officer may revise the Plan.

Contact Us

We are fully committed to continually improving the service we provide to our communities and recognise that to achieve this goal we must listen and respond to the views of the public and our partners.

We use all feedback we receive to monitor our performance and incorporate this information into our planning and governance processes in order to continually improve our service. We are proud that the majority of feedback we receive is positive and we are keen to hear examples of good practice and quality service delivery that exemplifies the standards of service that we strive to provide for the communities of Scotland.

If you have something you would like to share with us or you require additional information, you can get in touch in a number of ways:

Write to:	Scottish Fire and Rescue Service Lanarkshire Local Service Area HQ Dellburn Street Motherwell ML1 1SE
Phone:	01698 402700
Visit our website:	www.firescotland.gov.uk
Follow us on X	@SFRS_Lan
Like us on Facebook	Scottish Fire and Rescue Service



firescotland.gov.uk